

## **Item: 10**

**Asset Management Sub-committee: 6 September 2018.**

**Information Technology Strategy Delivery Plan – Progress Report.**

**Report by Executive Director of Corporate Services.**

### **1. Purpose of Report**

To note the progress made on the Information Technology Strategy Delivery Plan.

### **2. Recommendations**

The Sub-committee is invited to note:

#### **2.1.**

Progress made in implementing the Information Technology Strategy, approved by the Council in July 2017, as outlined in the updated delivery plan, attached as Annex 1 to this report.

### **3. Background**

#### **3.1.**

The Council has had an IT Strategy in place for many years: the current version was approved by the Council in July 2017, and is based on consultation, carried out between March and June 2017, with staff in all services and with elected members.

#### **3.2.**

The strategy seeks:

- To improve the Council's underlying infrastructure.
- To provide the foundations for the shift towards digital delivery and support the objectives of the Digital Strategy.
- To support the Council's Change Programme.

#### **3.3.**

The strategy groups actions under the following themes:

- Cyber Security.
- Governance.
- Customer Focus.
- Digital Workforce.
- Infrastructure and Systems.

- Internal and External Communications.

### **3.4.**

The Council's first Digital Strategy was approved by the Council in March 2017. It was reviewed by the Asset Management Sub-Committee in May 2018, and the Digital Strategy Delivery Plan was also reviewed on that date.

### **3.5.**

The IT Strategy and the Digital Strategy are closely related. The Digital Strategy sets the vision and objectives through which all services across the Council will harness digital developments to provide improved, more efficient services for the public. The IT Strategy is a technical plan which underpins and supports delivery of the Digital Strategy, and focusses on improving and sustaining the Council's IT systems and infrastructure.

### **3.6.**

As work to deliver the Digital Strategy has progressed, it has become clear that some of the objectives previously included in the IT Strategy are now more appropriately delivered by means of work done under the Digital Strategy. Where that is the case, it is noted in the IT Strategy Delivery Plan at Annex 1, and will be reflected in the next report on the Digital Strategy Delivery Plan.

## **4. Progress to Date**

Progress made to implement the IT Strategy is covered in detail in Annex 1. There has been good progress across a number of projects.

## **5. Links to Council Plan**

The proposals in this report support and contribute to improved outcomes for communities as outlined in the Council Plan strategic priorities of Connected Communities and Thriving Communities.

## **6. Links to Local Outcomes Improvement Plan**

The proposals in this report support and contribute to improved outcomes for communities as outlined in the Local Outcomes Improvement Plan priority of Strong Communities.

## **7. Financial Implications**

No financial implications arise directly from the noting recommendations to this report. The implementation of any delivery plan is subject to the development of more detailed actions in the future, which once fully costed will require to be resourced appropriately.

## **8. Legal Aspects**

Regularly monitoring progress made in implementing the Information Technology Strategy Delivery Plan helps the Council to meet its statutory obligation to secure best value.

## **9. Contact Officers**

Gillian Morrison, Executive Director of Corporate Services, extension 2103, Email [gillian.morrison@orkney.gov.uk](mailto:gillian.morrison@orkney.gov.uk)

Hayley Green, Head of IT and Facilities, extension 2309, Email [hayley.green@orkney.gov.uk](mailto:hayley.green@orkney.gov.uk)

Kenny MacPherson, IT Service Manager, extension 3007, Email [kenny.macpherson@orkney.gov.uk](mailto:kenny.macpherson@orkney.gov.uk)

Sweyn Hunter, Digital Transformation Officer, extension 2154, Email [sweyn.hunter@orkney.gov.uk](mailto:sweyn.hunter@orkney.gov.uk)

## **10. Annex**

Annex 1: Information Technology Strategy Delivery Plan, updated August 2018.