



Local Government Benchmarking Framework

2021/22 Indicators not included in Council Plan

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Children's Services

LGBF Indicator	2020/21	2021/22
CHN1 – Cost per primary school pupil.	£9,460	£10,125
CHN2 – Cost per secondary school pupil.	£12,310	£12,353
CHN3 – Cost per pre-school education place.	£8,495	£8,493
CHN5 – Percentage of pupils gaining 5+ awards at level 6.	39%	35%
CHN8a – Gross cost of looked after children in residential-based services per child per week.	£4,004	£4,464
CHN8b – Gross cost of looked after children in a community setting per child per week.	£356.61	£484
CHN9 – Percentage of children being looked after in the community.	76.3%	70.6%
CHN10 – Percentage of adults satisfied with local schools.	84.73% (2017-20)	88.07% (2018-21)
CHN11 – Percentage of pupils entering positive destinations.	96.5%	94.8%
CHN12a – Overall average total tariff.	976	985
CHN12c – Average total tariff SIMD quintile 2.	1,065	770
CHN12d – Average total tariff SIMD quintile 3.	900	1,088
CHN12e – Average total tariff SIMD quintile 4.	975	1,032
CHN12f – Average total tariff SIMD quintile 5.	1,179	764
CHN17 – Percentage of children meeting developmental milestones.	90.20%	88.9%
CHN18 – Percentage of funded early years provision which is graded good / better.	95.00%	95.00%
CHN19a – School attendance rate.	93.83% (2018-19)	94.90% (2020-21)

Children's Services (continued)

LGBF Indicator	2020/21	2021/22
CHN21 – Participation rate for 16 to 19 year olds.	93.37%	93.95%
CHN22 – Percentage of child protection re-registrations within 18 months.	0%	0%
CHN23 – Percentage of looked after children with more than one placement in the last year (August to July).	13.16	23.5%

Corporate Services

LGBF Indicator	2020/21	2021/22
CORP1 – Support services as a percentage of total gross expenditure.	5.47%	4.57%
CORP3b – Percentage of the highest paid 5% employees who are women.	28.57%	30.43%
CORP3c – The gender pay gap.	14.08%	11.63%
CORP4 – The cost per dwelling of collecting Council Tax.	£15.78	£14.72
CORP7 – Percentage of income due from Council Tax received by the end of the year.	96.27%	93.78%
CORP8 – Percentage of invoices that were paid within 30 days.	84.04%	82.52%
CORP9 – Percentage of crisis grant decisions within one day.	100%	99%
CORP10 – Percentage of community care grant decisions within 15 days.	97.50%	99.25%

Corporate (continued)

LGBF Indicator	2020/21	2021/22
CORP11 – Percentage of Scottish Welfare Fund budget spent.	71.58%	70.12%
CORP12 – Proportion of Discretionary Housing Payments funding spent.	74.72%	68.18%

Adult Social Care

LGBF Indicator	2020/21	2021/22
SW1 – Home care costs per hour for people aged 65 or over.	£38.31	£38.73
SW2 – Self directed support spend on adults 18+ as a percentage of total social work spend on adults 18+.	£5.67	£6.27
SW3a – Percentage of people aged 65 and over with long-term care needs receiving personal care at home.	68.51%	65.03%
SW4c – Percentage of adults supported at home who agree they are supported to live as independently as possible.	98.32% (2019-20)	90.23%
SW4e – Percentage of carers who feel supported in their caring role.	41.06% (2019-20)	42.45%
SW5 – Residential costs per week per resident for people aged 65 or over.	£1,395	£1,321
SW6 – Rate of readmission to hospital within 28 days per 1,000 discharges.	76.37	76.11
SW7 – Proportion of care services graded 'good' or better in Care Inspectorate inspections.	76.20%	70.73%
SW8 – Number of days people spend in hospital when they are ready to be discharged, per 1,000 population (75+).	368.00	458.38

Culture and Leisure Services

LGBF Indicator	2020/21	2021/22
C&L1 – Cost per attendance at sports facilities.	£7.35	£2.67
C&L2 – Cost per library visit.	£0.35	£0.51
C&L3 – Cost per visit to museums and galleries.	£210.31	£16.98
C&L4 – Cost of parks and open spaces per 1,000 population.	£16,860	£17,776
C&L5a – Percentage of adults satisfied with libraries.	91.67% (2017-20)	91.00% (2018-21)
C&L5b – Percentage of adults satisfied with parks and open spaces.	73.13% (2017-20)	73.47% (2018-21)
C&L5c Percentage of adults satisfied with museums and galleries.	86.13% (2017-20)	83.80% (2018-21)
C&L5d – Percentage of adults satisfied with leisure facilities.	87.27% (2017-20)	85.93% (2018-21)

Environmental Services

LGBF Indicator	2020/21	2021/22
ENV1a – Net cost per waste collection per premise.	£71.85	£78.41
ENV2a – Net cost of waste disposal per premise.	£161.77	£140.57
ENV3a – Net cost of street cleaning per 1,000 population.	£10,767	£14,584
ENV3c – Street cleanliness score.	100.00	96.90
ENV4a – Cost of roads per kilometre.	£4,120	£5,358

Environmental Services (continued)

LGBF Indicator	2020/21	2021/22
ENV4b – Percentage of A class roads that should be considered for maintenance treatment.	25.80% (2019-21)	25.06% (2020-22)
ENV4c – Percentage of B class roads that should be considered for maintenance treatment.	20.70% (2019-21)	20.18% (2020-22)
ENV4d – Percentage of C class roads that should be considered for maintenance treatment.	16.10% (2019-21)	15.86% (2020-22)
ENV4e – Percentage of unclassified roads that should be considered for maintenance treatment.	23.60% (2019-21)	23.35% (2020-22)
ENV5 – Cost of trading standards and environmental health per 1,000 population.	£36,012	£36,660
ENV5a – Cost of trading standards, money advice and citizen advice per 1,000 population.	£8,339	£10,154
ENV5b – Cost of environmental health per 1,000 population.	£27,673	£26,775
ENV6 – Percentage of household waste arising that is recycled.	25.98%	23.70%
ENV7a – Percentage of adults satisfied with refuse collection.	81.3% (2017-20)	78.3% (2018-21)
ENV7b – Percentage of adults satisfied with street cleaning.	73.17% (2017-20)	69.83% (2018-21)

Housing Services

LGBF Indicator	2020/21	2021/22
HSN1b – Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year.	14.64%	14.35%
HSN2 – Percentage of rent due in the year that was lost due to voids.	1.34%	1.42%

Housing Services (continued)

LGBF Indicator	2020/21	2021/22
HSN4b – Average number of days taken to complete non-emergency repairs.	17.14	15.34

Corporate Assets

LGBF Indicator	2020/21	2021/22
CORP-ASSET2 – Proportion of internal floor area of operational buildings in satisfactory condition.	92.14%	96.08%

Economic Development

LGBF Indicator	2020/21	2021/22
ECON1 – Percentage of unemployed people assisted into work from Council operated / funded employability programmes.	1.25%	15.67%
ECON2 – Cost of planning and building standards per planning application.	£4,359	£4,624
ECON3 – Average time per business and industry planning application (weeks).	9.53	9.27
ECON6 – Investment in economic development and tourism per 1,000 population.	£123,069	£127,358
ECON8 – Proportion of properties receiving superfast broadband.	69.50%	64.90%
ECON9 – Town vacancy rates.	3.01%	2.29%
ECON10 – Immediately available land as a percentage of total land allocated for employment purposes in the Local Development Plan.	7.30%	10.45%

Economic Development (continued)

LGBF Indicator	2020/21	2021/22
ECON11 – Gross Value Added per capita.	£24,832 (2019-20)	£22,188 (2020-21)
ECON12a - Claimant Count as a % of Working Age Population	2.90%	1.80%
ECON12b – Claimant count as a percentage of population aged 16 to 24.	5.30%	3.03%

Financial Sustainability

LGBF Indicator	2020/21	2021/22
FINSUS1 – Total usable reserves as a percentage of Council annual budgeted revenue.	327.20%	313.20%
FINSUS2 – Uncommitted general fund balance as a percentage of Council annual budgeted net revenue.	7.70%	11.00%
FINSUS3 – Ratio of financing costs to net revenue stream – general fund.	1.50	4.00
FINSUS4 – Ratio of financing costs to net revenue stream – housing revenue account.	26.30	23.60