



Agenda item: 16.

Integration Joint Board

Date of Meeting: 27 June 2018.

Subject: Community Mental Health Services.

1. Summary

1.1. This report updates on work undertaken around the ongoing development of Community Mental Health Services.

2. Purpose

2.1. To present Members with information on the output of the community consultation event undertaken in November 2017.

3. Recommendations

The Integration Joint Board is invited to:

3.1. Note the content of this report.

4. Background

4.1. The Blide Trust facilitated a well-attended mental health public engagement event on 20 November 2017. The outputs from this event have been written up into a report, attached as Appendix 1 to this report. This report informs and contributes to ongoing service development work in the delivery of community mental health services in Orkney as set out in the Community Mental Health Services Framework previously approved by the Board of NHS Orkney. Progress in delivering the framework will be reported to the Board of NHS Orkney on a quarterly basis as previously agreed.

5. Progress on Implementing the Framework

5.1. There has been significant work and progress in relation to the framework.

5.2. The Primary Care Mental Health Transformation Action Plan, developed by the Community Mental Health Service in response to Dr Gask's review, continues to be delivered.

5.3. The Community Mental Health Service has been able to recruit to all locally based posts with the exception of one, as previously noted, however arrangements have been made to utilise appropriate relief staffing to support overall delivery of the service. The increased nursing capacity continues to have a positive impact on service delivery. The arrangements in place to provide business support to the service is enabling work on updating policies, procedures and protocols to go ahead. A revised service lead job description is being developed to ensure a strong clinical lead role.

5.4. Similarly, the arrangement for leadership of the psychology service is being redesigned to provide strong clinical leadership working alongside, but no longer directly within, the Community Mental Health Service. This change is scheduled to come into place at the start of the new financial year.

5.5. Work continues on options to develop an appropriate model for the provision of psychiatry services, in collaboration with other Boards including NHS Highland as previously noted however this has not yet been fully developed. The options being discussed support the recommendations of the mental health public engagement event.

5.5. In patient bed day usage continues to be significantly down in comparison with 2016 / 2017 figures. NHS Orkney has entered negotiation with NHS Grampian in relation to reducing the costs paid through the Service Level Agreement as a result of this however any cost reduction through this route may be offset by NHS Grampian's increased charge per bed day.

5.6. Agreement has been reached with NHS Grampian to provide support to the local dementia service mirroring the successful service delivery model in place in Shetland. Progress in identifying a consultant has however been slow. This is a matter for NHS Grampian.

5.7. The Community Mental Health Service and the GP Cluster has met on a number of occasions to support development of the closer working relationship between mental health services and primary care.

5.8. The Community Mental Health Service's files have now all successfully transitioned to electronic format through the Digital Medical Records project and the Community Mental Health team has now 'gone live' with an electronic patient record.

6. Contribution to quality

Please indicate which of the Council Plan 2018 to 2023 and 2020 vision/quality ambitions are supported in this report adding Yes or No to the relevant area(s):

Promoting survival: To support our communities.	No.
Promoting sustainability: To make sure economic, environmental and social factors are balanced.	No.
Promoting equality: To encourage services to provide equal opportunities for everyone.	No.
Working together: To overcome issues more effectively through partnership working.	Yes.

Working with communities: To involve community councils, community groups, voluntary groups and individuals in the process.	No.
Working to provide better services: To improve the planning and delivery of services.	Yes.
Safe: Avoiding injuries to patients from healthcare that is intended to help them.	Yes.
Effective: Providing services based on scientific knowledge.	Yes.
Efficient: Avoiding waste, including waste of equipment, supplies, ideas, and energy.	Yes.

7. Resource implications and identified source of funding

The framework to date is being progressed within existing resources with the exception of the additional support to dementia diagnosis which was highlighted and subsequently approved by the NHS Board on 24 August 2017. Any further resource implications will be considered in line with development of the options.

8. Risk and Equality assessment

The report updates on work being undertaken to addresses a number of risks captured in the risk register that relate to staffing and ability to recruit to vacancies when competing with national recruitment/workforce supply challenges in mental health. The opportunity to foster stronger alliances with the Third Sector is also a key feature when it comes to addressing issues such as isolation and making it easier for people to talk to each other.

9. Direction Required

Please indicate if this report requires a direction to be passed to:

NHS Orkney.	No.
Orkney Islands Council.	No.
Both NHS Orkney and Orkney Islands Council.	No.

10. Author

10.1. John Trainor, Head of Health and Community Care, Orkney Health and Care.

11. Contact details

11.1. Email: john.trainor@nhs.net, telephone: 01856 873535 extension 2601.

12. Supporting documents

12.1. Appendix 1: Mental Health Report.