

Item: 9

Harbour Authority Sub-committee: 22 August 2023.

Harbour Authority – Cruise Booking and Confirmation Policy.

Report by Corporate Director for Enterprise and Sustainable Regeneration.

1. Purpose of Report

To consider the implementation of a cruise booking and confirmation policy.

2. Recommendations

The Sub-committee is invited to note:

2.1.

That Orkney has been welcoming cruise ships for over 40 years and is now attracting in excess of 200 vessels a year, being the most popular destination for cruise ships in the United Kingdom.

2.2.

That the cruise sector has recovered from the COVID-19 pandemic with record numbers of passengers visiting Scotland via cruise ships and that Orkney is the premier location for lines to include in their itineraries.

2.3.

That the growth is expected to continue through the 2024 season with another increase in the number of callers forecast to visit Orkney, which will put further pressure onto local resources and infrastructure and result in overcrowding and dilution of the overall tourism experience.

2.4.

That there is a concern that the increased numbers of passengers on some days is not controlled and allows for a negative view of cruise which offsets both the economic impact and the substantial effort dedicated to cruise calls.

2.5.

That currently initial bookings, changes, cancellations and information requests for vessels is managed by the Business Development Manager and Cruise Operation Co-ordinator, Marine Services, and, with the advance bookings, they are handling over 400 vessel calls.

2.6.

That there is a requirement to have a set of protocols and rules within a policy that sets out the criteria and clauses that will be clear and fair with regard to vessels wishing to book Hatston Pier and Kirkwall Anchorage.

2.7.

Bookings for other locations under the control of Orkney Harbour Authority will continue with the current system applied.

It is recommended:

2.8.

That the Cruise Booking and Confirmation Policy, attached as Appendix 2 to this report, be approved for use by the Harbour Authority as the guiding policy for handling the bookings for cruise vessels wishing to call in Orkney.

2.9.

That the Corporate Director for Enterprise and Sustainable Regeneration should submit a report, to the Development and Infrastructure Committee, covering the wider challenges in managing cruise, provision of services and infrastructure to support the cruise industry and funding through a potential passenger levy.

3. Background

3.1.

Orkney is one of the most popular destinations for cruise ships in the UK and is expecting over 200 calls in 2023. The recovery from the complete loss of cruise calls in 2020, with the addition of displaced cruise calls from the East Baltic due to the Russian invasion of Ukraine, is expected to continue in future years. The concerns raised locally about the high numbers of passengers coming ashore from cruise ships has highlighted the requirement for clear, understandable protocols for how staff handle the large number of bookings and enquiries for cruise ships and their services.

3.2.

On 4 February 2014, when considering the provision and co-ordination of shored based infrastructure service support for the cruise ship industry, the Development and Infrastructure Committee recommended, that, in order to avoid overcrowding and dilution of the overall tourism experience, the Executive Director of Development and Infrastructure should decide, on a port call by port call basis, the maximum number of cruise ship passengers permitted to come ashore in Orkney on any one day.

3.3.

Furthermore the Harbour Authority released a policy statement on 2 December 2014 that stated:

“Henceforth from 2018 the Harbour Authority, as instructed by Orkney Islands Council, will not ordinarily accept simultaneous multiple port calls where the passenger numbers could exceed 4,500 passengers. There will be a level of flexibility depending on the number of ships involved, day of the week and/or local school period. This figure will be used as a baseline for planning and decision-making purposes.”

3.4.

The number of cruise calls per year since 2017, and the busiest passenger days in each season have been as follows:

2017	135 calls with a maximum passenger day c. 4,800
2018	138 calls with a maximum passenger day c. 5,300
2019	158 calls with a maximum passenger day c. 5,500
2020	1 call with rest of season cancelled due to Covid pandemic
2021	25 calls with late and muted restart after Covid pandemic
2022	156 calls with a maximum passenger day c. 5,300
2023	c. 218 calls with a maximum passenger day c. 6,090

3.5.

It has proven difficult to manage the increase in cruise bookings in line with the above recommendations without a defined plan, with the resource currently in the Harbour Authority for handling bookings.

3.6.

Port revenues from cruise ships have increased from £1,924,260 in 2017 to £2,280,539 in 2019 to £2,947,007 in 2022 with a further increase for 2023 due to the increase in charges and number of calls.

3.7.

Berthing and anchorage forward reservations for 2024 currently total 253 with 112 in 2025 and 40 currently booked for 2026. Although some of the increase can be attributed to the conflict in Ukraine, pushing cruise lines out of the Baltic region, Orkney has a strong offer to the cruise market that is both a positive and a negative.

3.8.

The arrival of larger cruise ships in Kirkwall and the event of two or more ships wishing to call on the same date is not a new occurrence to Orkney. On some occasions this has been surpassed with three or more vessels calling into Hatston Pier and Kirkwall Anchorage, the locations that can handle the largest vessels.

3.9.

The Harbour Authority will at the point of replying to a berthing request, advise a ship or its agents of any other cruise ship booked on that date. The Harbour Authority still operates on a 'first come, first served basis' for cruise vessels meaning that ship bookings will not be altered to favour larger vessels.

3.10.

The 2024 cruise ship port call list is attached to this report at Appendix 1.

4. Proposed Policy

4.1.

This report proposes a new policy for taking and handling Cruise liner calls at Hatston Pier and Kirkwall Bay anchorage in line with the continued growth seen in the number of calls wishing to visit Orkney. It concentrates on the locations where the largest vessels call to ensure that the number of visitors in Orkney on any one day is controlled.

4.2.

The policy will ensure that a documented process is available to all to ensure a clear understanding of how cruise call bookings are managed.

4.3.

It is planned that the policy, attached as Appendix 2 to this report, will be the first part of a wider Cruise Strategy that will address some of the issues that can be attributed to the cruise market and volume tourism. This will be in the form of a further report to be submitted by the Corporate Director for Enterprise and Sustainable Regeneration to the Development and Infrastructure Committee. The booking policy needs to be kept separate to ensure its success and begin the process of managing Orkney's cruise market offer.

5. Island Communities Impact

As the policy being developed in terms of this report has been assessed as being unlikely to have an effect on an island community which is significantly different from its effect on other communities (including other island communities) in Orkney, a full Island Communities Impact Assessment has not been undertaken.

6. Links to Council Plan

6.1.

The proposals in this report support and contribute to improved outcomes for communities as outlined in the Council Plan strategic priority of Transforming our Council.

6.2.

The proposals in this report relate directly to Priority T6 of the Council Delivery Plan – Improving our processes through the development of our systems.

7. Financial Implications

7.1.

This report has no quantifiable financial implications to the Council at this time, although there is a possibility of a decrease in income from cruise calls due to the limitations detailed in the policy.

7.2.

Should the Cruise Booking and Confirmation Policy attached as Appendix 1 be approved for use by the Harbour Authority, and lead to a reduction in cruise calls, the reduction in income would be factored into future budget calculations.

8. Legal Aspects

8.1.

Section 33 of the Harbours, Docks and Pier Clauses Act 1847 sets out the “open port” duty, whereby the Council (as Harbour Authority) must be open to all persons for the shipping and unshipping of goods, and the embarking and landing of passengers, upon payment of the rates set by the Harbour Authority.

8.2.

The “open port” duty is subject to the other provisions of the 1847 Act and the Orkney County Council Act 1974 and means that if there is space and the person/company is willing to pay as per the schedule of charges, entry must be permitted. Adopting the policy set out in the recommendations in this report does not detract from this duty but instead limits the size of vessels in port by restrictions at the relevant berths.

9. Contact Officers

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10. Appendices

Appendix 1: 2024 Cruise Ship List as of 18 July 2023.

Appendix 2: Cruise Ship Booking and Confirmation Policy.

Cruise Ship List 2024

Last updated:01/08/2023 Total Cruise Ships for 2024 = 256

GT	Ship	Arrival Date	Berth	Departure Date	MAX PAX	From	To
48123	AMBITION	18/03/2024 08:00	Kirkwall Hatston 1A/B	18/03/2024 16:00	1670	ROTTERDAM	TORSHAVN
48123	AMBITION	29/03/2024 07:00	Kirkwall Hatston 1A/B	29/03/2024 22:00	1670	ROTTERDAM	LERWICK
69203	AIDADIVA	02/04/2024 10:00	Kirkwall Hatston 1A/B	02/04/2024 20:00	2100	NEWHAVEN	TBA
71304	AIDASOL	09/04/2024 07:00	Kirkwall Bay Anchorage	09/04/2024 17:00	2174	TBA	TBA
69203	AIDADIVA	09/04/2024 10:00	Kirkwall Hatston 1A/B	09/04/2024 20:00	2100	NEWHAVEN	LERWICK
47842	VIKING VENUS	10/04/2024 08:00	Kirkwall Hatston 1A/B	10/04/2024 17:00	944	NEWHAVEN	ULLAPOOL
19500	SILVER ENDEAVOUR	17/04/2024 06:00	Stromness:Cairston Anchorage	17/04/2024 18:00	200	INVEREWE	Isle of Noss
19500	SILVER ENDEAVOUR	19/04/2024 07:30	Kirkwall Hatston 1A/B	19/04/2024 14:00	200	LERWICK	LEITH
15994	MAUD	19/04/2024 09:00	Kirkwall Bay Anchorage	19/04/2024 19:00	674	BARRA	STORNOWAY
19500	SILVER ENDEAVOUR	21/04/2024 12:30	Kirkwall Hatston 1A/B	21/04/2024 19:00	200	LEITH	Isle of Noss
47842	VIKING SATURN	22/04/2024 08:00	Kirkwall Hatston 1A/B	22/04/2024 17:00	944	NEWHAVEN	ULLAPOOL
19500	SILVER ENDEAVOUR	23/04/2024 11:00	Stromness:Cairston Anchorage	23/04/2024 19:00	200	LERWICK	SHIANT ISLES
23000	SEABOURN VENTURE	25/04/2024 08:00	Kirkwall Bay Anchorage	26/04/2024 05:00	264	To Be Advised	To Be Advised
30277	SIRENA	25/04/2024 10:00	Kirkwall,Hatston 1a	25/04/2024 19:00		LEITH	STORNOWAY
142714	REGAL PRINCESS	28/04/2024 07:00	Kirkwall Bay Anchorage	28/04/2024 18:00	4250	GREENOCK	INVERGORDON
47842	VIKING VENUS	28/04/2024 08:00	Kirkwall Hatston 1A/B	28/04/2024 17:00	944	ULLAPOOL	NEWHAVEN
15994	MAUD	01/05/2024 09:00	Kirkwall Hatston 1A/B	01/05/2024 19:00	674	BARRA	STORNOWAY
99526	MEIN SCHIFF 3	03/05/2024 08:00	Kirkwall Hatston 1A/B	03/05/2024 21:00	2506	INVERGORDON	GREENOCK
55575	RENAISSANCE	05/05/2024 08:00	Kirkwall Hatston 1A/B	05/05/2024 18:00	1623	STORNOWAY	ZEEBRUGGE
62735	BOLETTE	06/05/2024 08:00	Kirkwall Hatston 1A/B	06/05/2024 17:00	1772	STORNOWAY	LIVERPOOL
2183	OCEAN NOVA	07/05/2024 07:00	Stromness:North	07/05/2024 20:00	270	UNKNOWN PORT	UNKNOWN PORT
70285	AMBIENCE	08/05/2024 07:00	Kirkwall Hatston 1A/B	08/05/2024 18:00	2043	TILBURY	STORNOWAY
10992	LE LYRIAL	08/05/2024 12:00	Kirkwall Bay Anchorage	08/05/2024 18:00	264	UNKNOWN PORT	UNKNOWN PORT
9900	LE BELLOT	08/05/2024 12:30	Kirkwall, Hatston RoRo.	08/05/2024 18:30		UNKNOWN PORT	UNKNOWN PORT
90090	JEWEL OF THE SEAS	09/05/2024 08:00	Kirkwall Hatston 1A/B	09/05/2024 18:00	2501	SOUTH	HOLYHEAD
142714	REGAL PRINCESS	10/05/2024 07:00	Kirkwall Bay Anchorage	10/05/2024 18:00	4250	GREENOCK	INVERGORDON
15651	HANSEATIC INSPIRATION	10/05/2024 08:00	Kirkwall Bay Anchorage	10/05/2024 18:00		ULLAPOOL	ABERDEEN
47842	VIKING SATURN	10/05/2024 08:00	Kirkwall Hatston 1A/B	10/05/2024 17:00	944	ULLAPOOL	NEWHAVEN
8181	OCEAN ALBATROS	11/05/2024 07:00	Kirkwall:North	11/05/2024 18:00	160	LERWICK	ABERDEEN
61849	BOREALIS	11/05/2024 07:30	Kirkwall Bay Anchorage	11/05/2024 23:00	1360	STORNOWAY	UNKNOWN PORT
58250	SPIRIT OF ADVENTURE	11/05/2024 08:00	Kirkwall Hatston 1A/B	11/05/2024 17:00	999	TBA	ULLAPOOL
10992	LE LYRIAL	12/05/2024 12:00	Stromness:Cairston Anchorage	12/05/2024 21:00	264	UNKNOWN PORT	UNKNOWN PORT
9900	LE BELLOT	13/05/2024 07:00	Kirkwall Hatston 1A/B	13/05/2024 18:30		UNKNOWN PORT	UNKNOWN PORT
69203	AIDABELLA	13/05/2024 10:00	Kirkwall Bay Anchorage	13/05/2024 20:00	2500	HAMBURG	REYKJAVIK
2183	OCEAN NOVA	14/05/2024 06:30	North Ronaldsay Anchorage	14/05/2024 12:00	270	UNKNOWN PORT	Westray
22496	Deutschland	14/05/2024 07:00	Kirkwall Hatston 1A/B	14/05/2024 13:00	620	ULLAPOOL	Heimaey
2183	OCEAN NOVA	14/05/2024 14:30	Westray Anchorage	14/05/2024 21:30	270	North Ronaldsay	UNKNOWN PORT
2183	OCEAN NOVA	15/05/2024 07:00	Stromness:North	15/05/2024 13:30	270	Westray	UNKNOWN PORT
47842	Viking Sky	15/05/2024 08:00	Kirkwall Hatston 1A/B	15/05/2024 17:00	930	ULLAPOOL	NEWHAVEN
71304	AIDASOL	16/05/2024 10:00	Kirkwall Hatston 1A/B	16/05/2024 20:00	2174	TBA	TBA
4200	SEA SPIRIT	17/05/2024 07:00	Stromness:North	17/05/2024 13:00		UNKNOWN PORT	UNKNOWN PORT
8181	OCEAN ALBATROS	17/05/2024 07:00	Kirkwall:North	17/05/2024 17:00	160	UNKNOWN PORT	UNKNOWN PORT
4200	SEA SPIRIT	17/05/2024 17:00	Kirkwall:North	17/05/2024 22:00		STROMNESS	UNKNOWN PORT
47878	VIKING NEPTUNE	18/05/2024 08:00	Kirkwall Hatston 1A/B	18/05/2024 17:00	954	ULLAPOOL	NEWHAVEN
22496	Deutschland	19/05/2024 08:00	Kirkwall Hatston 1A/B	19/05/2024 19:00	620	BREMERHAVEN	Heimaey
92250	NORWEGIAN DAWN	20/05/2024 07:00	Kirkwall Bay Anchorage	20/05/2024 13:00	3000	NEWHAVEN	BELFAST
40844	SILVER DAWN	20/05/2024 08:00	Kirkwall Hatston 1A/B	20/05/2024 17:00	623	To Be Advised	ROSYTH
10944	LE BOREAL	21/05/2024 07:00	Stromness:Cairston Anchorage	21/05/2024 18:00		UNKNOWN PORT	UNKNOWN PORT
9900	LE BELLOT	21/05/2024 07:30	Kirkwall,Hatston 1a	21/05/2024 21:00		UNKNOWN PORT	UNKNOWN PORT
4200	SEA SPIRIT	21/05/2024 12:00	Kirkwall:North	21/05/2024 23:00		UNKNOWN PORT	UNKNOWN PORT
9976	LE CHAMPLAIN	21/05/2024 12:00	Kirkwall, Hatston 1 b	21/05/2024 19:00	184	UNKNOWN PORT	UNKNOWN PORT
2183	OCEAN NOVA	21/05/2024 14:00	Stromness:North	21/05/2024 22:00	270	UNKNOWN PORT	North Ronaldsay
2183	OCEAN NOVA	22/05/2024 07:00	North Ronaldsay	22/05/2024 13:00	270	STROMNESS	Westray
99526	MEIN SCHIFF 3	22/05/2024 08:00	Kirkwall Hatston 1A/B	22/05/2024 21:00	2506	UNKNOWN PORT	UNKNOWN PORT
2183	OCEAN NOVA	22/05/2024 15:00	Westray Anchorage	22/05/2024 21:30	270	North Ronaldsay	UNKNOWN PORT
142714	REGAL PRINCESS	23/05/2024 07:00	Kirkwall Hatston 1A/B	23/05/2024 18:00	4250	To Be Advised	To Be Advised
23000	SEABOURN VENTURE	23/05/2024 08:00	Kirkwall Bay Anchorage	24/05/2024 05:00	264	To Be Advised	To Be Advised
70285	AMBIENCE	25/05/2024 08:00	Kirkwall Hatston 1A/B	25/05/2024 16:00	2043	TILBURY	LERWICK
47842	VIKING SATURN	25/05/2024 08:00	Kirkwall Bay Anchorage	25/05/2024 16:00	944	LERWICK	NEWHAVEN
8181	OCEAN ALBATROS	25/05/2024 08:00	Kirkwall:North	25/05/2024 18:00	160	OBAN	LERWICK
15994	MAUD	26/05/2024 06:00	Kirkwall Hatston 1A/B	26/05/2024 16:00	674	STORNOWAY	BARRA
9900	LE BELLOT	27/05/2024 07:00	Kirkwall Hatston 1A/B	27/05/2024 18:30		UNKNOWN PORT	UNKNOWN PORT

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19500	SILVER ENDEAVOUR	27/05/2024 07:00	Stromness:Cairston Anchorage	27/05/2024 16:00	200	Isle of Noss	Dunvegan
8181	OCEAN ALBATROS	27/05/2024 08:00	Kirkwall:North	27/05/2024 16:00	160	UNKNOWN PORT	UNKNOWN PORT
99902	NIEUW STATENDAM	28/05/2024 07:00	Kirkwall Bay Anchorage	28/05/2024 16:00	3152	UNKNOWN PORT	SOUTH QUEENSFERRY
113000	QUEEN ANNE	28/05/2024 08:00	Kirkwall Hatston 1A/B	28/05/2024 19:00	3000	NEWHAVEN	INVERGORDON
28856	Amadea	29/05/2024 07:00	Kirkwall,Hatston 1a	29/05/2024 18:00	618	LERWICK	INVERGORDON
9976	LE CHAMPLAIN	29/05/2024 07:00	Kirkwall, Hatston 1 b	29/05/2024 12:15	184	UNKNOWN PORT	UNKNOWN PORT
8181	OCEAN ALBATROS	29/05/2024 07:00	Kirkwall:North	29/05/2024 17:00	160	UNKNOWN PORT	UNKNOWN PORT
48123	AMBITION	29/05/2024 12:00	Kirkwall Bay Anchorage	29/05/2024 20:00	1670	NEWCASTLE	STORNOWAY
8228	OCEAN EXPLORER	30/05/2024 07:00	Kirkwall:North	30/05/2024 18:00	161	SCALLOWAY	STROMNESS
113000	QUEEN ANNE	30/05/2024 08:00	Kirkwall Hatston 1A/B	30/05/2024 19:00	3000	INVERGORDON	BELFAST
8228	OCEAN EXPLORER	31/05/2024 01:00	Stromness:North	31/05/2024 21:00	161	KIRKWALL	STORNOWAY
43537	BALMORAL	31/05/2024 08:00	Kirkwall Hatston 1A/B	31/05/2024 17:00	1209	LERWICK	PORTREE
4200	SEA SPIRIT	31/05/2024 12:00	Kirkwall:North	31/05/2024 23:00		UNKNOWN PORT	UNKNOWN PORT
2112	HEBRIDEAN PRINCESS	31/05/2024 14:00	Stromness:Cairston Anchorage	01/06/2024 07:30	49	HANDA ISLE	FAIR ISLE
4200	SEA SPIRIT	01/06/2024 07:00	North Ronaldsay Anchorage	01/06/2024 11:00		KIRKWALL	UNKNOWN PORT
8035	GREG MORTIMER	03/06/2024 08:00	Papa Westray Anchorage	03/06/2024 12:00	160	SHETLAND ISLANDS	FAIR ISLE
139072	MSC PREZIOSA	04/06/2024 09:00	Kirkwall Hatston 1A/B	04/06/2024 20:00	4345	UNKNOWN PORT	UNKNOWN PORT
4200	ISLAND SKY	04/06/2024 12:00	North Ronaldsay	04/06/2024 23:00	116	ABERDEEN	FAIR ISLE
2112	HEBRIDEAN PRINCESS	04/06/2024 14:00	Rousay anchorage	04/06/2024 18:00	49	SHETLAND ISLANDS	WICK
9976	LE CHAMPLAIN	04/06/2024 14:00	Stromness:Cairston Anchorage	04/06/2024 20:00	184	UNKNOWN PORT	UNKNOWN PORT
6130	Silver Explorer	05/06/2024 07:00	Stromness:North	05/06/2024 14:00	150	UNKNOWN PORT	UNKNOWN PORT
99526	MEIN SCHIFF 3	05/06/2024 08:00	Kirkwall Hatston 1A/B	05/06/2024 21:00	2506	INVERGORDON	GREENOCK
8035	GREG MORTIMER	06/06/2024 07:00	Kirkwall:North	06/06/2024 18:00	160	Westray	To Be Advised
15994	MAUD	06/06/2024 09:00	Kirkwall Hatston 1A/B	06/06/2024 19:00	674	BARRA	STORNOWAY
47842	VIKING SATURN	07/06/2024 08:00	Kirkwall Hatston 1A/B	07/06/2024 18:00	944	ULLAPOOL	NEWHAVEN
2112	HEBRIDEAN PRINCESS	07/06/2024 18:00	Stromness:North	08/06/2024 18:00	49	INVERNESS	KIRKWALL
8035	GREG MORTIMER	08/06/2024 07:00	Kirkwall:North	08/06/2024 18:00	160	To Be Advised	To Be Advised
15067	HAMBURG	08/06/2024 08:00	Kirkwall Hatston 1A/B	08/06/2024 13:30	423	LERWICK	ROSYTH
10700	SH VEGA	08/06/2024 08:00	Stromness:Cairston Anchorage	08/06/2024 19:00	152	ULLAPOOL	LERWICK
55575	RENAISSANCE	09/06/2024 08:00	Kirkwall Hatston 1A/B	09/06/2024 18:00	1623	LERWICK	ZEEBRUGGE
2112	HEBRIDEAN PRINCESS	09/06/2024 08:30	Kirkwall:North	09/06/2024 18:30	49	STROMNESS	UNKNOWN PORT
4077	CORINTHIAN	10/06/2024 07:00	Stromness:North	11/06/2024 19:30	114	UNKNOWN PORT	UNKNOWN PORT
47842	VIKING VENUS	10/06/2024 08:00	Kirkwall Hatston 1A/B	10/06/2024 16:00	944	LERWICK	NEWHAVEN
71304	AIDASOL	11/06/2024 10:00	Kirkwall Hatston 1A/B	11/06/2024 20:00	2174	UNKNOWN PORT	STORNOWAY
6471	NATIONAL GEOGRAPHIC	12/06/2024 07:00	Westray Anchorage	12/06/2024 12:00	148	LERWICK	Rousay
9976	LE CHAMPLAIN	12/06/2024 07:00	Kirkwall, Hatston RoRo.	12/06/2024 12:30	184	UNKNOWN PORT	UNKNOWN PORT
143730	BRITANNIA	12/06/2024 08:00	Kirkwall Hatston 1A/B	12/06/2024 19:00	3674	To Be Advised	INVERGORDON
99902	NIEUW STATENDAM	12/06/2024 08:00	Kirkwall Bay Anchorage	12/06/2024 15:00	3152	REYKJAVIK	SOUTH QUEENSFERRY
2112	HEBRIDEAN PRINCESS	12/06/2024 14:00	Westray Anchorage	12/06/2024 18:00	49	LERWICK	Westray
6471	NATIONAL GEOGRAPHIC	12/06/2024 15:00	Rousay anchorage	12/06/2024 18:00	148	Westray	KIRKWALL
6471	NATIONAL GEOGRAPHIC	12/06/2024 20:00	Kirkwall:North	13/06/2024 21:00	148	Rousay	ABERDEEN
4077	CORINTHIAN	13/06/2024 07:00	Stromness:North	14/06/2024 19:30	114	UNKNOWN PORT	UNKNOWN PORT
22498	SCENIC ECLIPSE	13/06/2024 08:00	Stromness:Cairston Anchorage	13/06/2024 18:00	240	St kilda	ABERDEEN
2112	HEBRIDEAN PRINCESS	13/06/2024 09:00	Papa Westray Anchorage	13/06/2024 12:00	49	Westray	Sanday
2112	HEBRIDEAN PRINCESS	13/06/2024 14:00	Sanday Anchorage	13/06/2024 18:00	49	Westray	WICK
56182	SEVEN SEAS SPLENDOR	14/06/2024 08:00	Kirkwall Hatston 1A/B	14/06/2024 16:00	754	INVERGORDON	ULLAPOOL
142714	REGAL PRINCESS	15/06/2024 07:00	Kirkwall Bay Anchorage	15/06/2024 18:00	4250	GREENOCK	INVERGORDON
70285	AMBIENCE	15/06/2024 07:00	Kirkwall Hatston 1A/B	15/06/2024 17:00	2043	STORNOWAY	TILBURY
48123	AMBITION	16/06/2024 07:00	Kirkwall Bay Anchorage	16/06/2024 16:00	1670	LERWICK	PORTSMOUTH
99526	MEIN SCHIFF 3	16/06/2024 08:00	Kirkwall Hatston 1A/B	16/06/2024 21:00	2506	INVERGORDON	GREENOCK
6471	NATIONAL GEOGRAPHIC	17/06/2024 06:00	Kirkwall:North	18/06/2024 05:00	148	ABERDEEN	Rousay
2112	HEBRIDEAN PRINCESS	17/06/2024 08:00	Stromness:North	18/06/2024 07:30	49	WICK	FAIR ISLE
99935	ROTTERDAM	17/06/2024 08:00	Kirkwall Hatston 1A/B	17/06/2024 16:00	2668	To Be Advised	DOUGLAS ISLE OF
6471	NATIONAL GEOGRAPHIC	18/06/2024 07:00	Rousay anchorage	18/06/2024 12:00	148	KIRKWALL	Westray
9988	LE DUMONT D'URVILLE	18/06/2024 07:30	Kirkwall, Hatston RoRo.	18/06/2024 21:00	184	UNKNOWN PORT	UNKNOWN PORT
39444	SILVER SPIRIT	18/06/2024 08:00	Kirkwall Bay Anchorage	18/06/2024 17:00		GREENOCK	ROSYTH
47842	VIKING VENUS	18/06/2024 09:00	Kirkwall Hatston 1A/B	18/06/2024 18:00	944	NEWHAVEN	LERWICK
9976	LE CHAMPLAIN	18/06/2024 13:00	Stromness:Cairston Anchorage	18/06/2024 19:00	184	UNKNOWN PORT	UNKNOWN PORT
6471	NATIONAL GEOGRAPHIC	18/06/2024 14:00	Westray Anchorage	18/06/2024 19:00	148	Rousay	UNST
42830	EUROPA 2	19/06/2024 08:00	Kirkwall Hatston 1A/B	19/06/2024 19:00	706	INVERGORDON	LERWICK
99902	NIEUW STATENDAM	20/06/2024 08:00	Kirkwall Hatston 1A/B	20/06/2024 17:00	3152	To Be Advised	To Be Advised
2112	HEBRIDEAN PRINCESS	21/06/2024 14:00	Westray Anchorage	21/06/2024 18:00	49	UNKNOWN PORT	UNKNOWN PORT
2112	HEBRIDEAN PRINCESS	22/06/2024 08:00	Lyness:Lyness Wharf	22/06/2024 18:00	49	Westray	SCRABSTER
47842	Viking Sky	22/06/2024 08:00	Kirkwall Hatston 1A/B	22/06/2024 17:00	930	UNKNOWN PORT	UNKNOWN PORT

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47842	VIKING SATURN	22/06/2024 08:00	Kirkwall Bay Anchorage	22/06/2024 16:00	944	LERWICK	NEWHAVEN
9988	LE DUMONT D'URVILLE	23/06/2024 07:00	Kirkwall, Hatston RoRo.	23/06/2024 12:30	184	UNKNOWN PORT	UNKNOWN PORT
58250	SPIRIT OF ADVENTURE	23/06/2024 07:00	Kirkwall Bay Anchorage	23/06/2024 18:00	999	To Be Advised	To Be Advised
56182	SEVEN SEAS SPLENDOR	23/06/2024 12:00	Kirkwall Hatston 1A/B	23/06/2024 19:00	754	SOUTHAMPTON	LERWICK
58119	SPIRIT OF DISCOVERY	24/06/2024 07:00	Kirkwall Hatston 1A/B	24/06/2024 18:00		To Be Advised	To Be Advised
47878	VIKING NEPTUNE	25/06/2024 08:00	Kirkwall Hatston 1A/B	25/06/2024 17:00	954	NEWHAVEN	ULLAPOOL
48075	Seven Seas Mariner	25/06/2024 09:00	Kirkwall Bay Anchorage	25/06/2024 19:00		UNKNOWN PORT	STORNOWAY
2112	HEBRIDEAN PRINCESS	25/06/2024 13:00	Kirkwall:North	26/06/2024 08:00	49	INVERNESS	STROMNESS
4200	ISLAND SKY	26/06/2024 06:00	North Ronaldsay Anchorage	26/06/2024 15:30	116	FAIR ISLE	ABERDEEN
82820	ZUIDERDAM	26/06/2024 08:00	Kirkwall Bay Anchorage	26/06/2024 17:00	2502	UNKNOWN PORT	UNKNOWN PORT
30277	AZAMARA ONWARD	26/06/2024 08:00	Kirkwall Hatston 1A/B	26/06/2024 20:00	762	INVERGORDON	STORNOWAY
2112	HEBRIDEAN PRINCESS	26/06/2024 13:00	Stromness:North	26/06/2024 18:00	49	UNKNOWN PORT	SCRABSTER
142714	REGAL PRINCESS	27/06/2024 07:00	Kirkwall Bay Anchorage	27/06/2024 18:00	4250	GREENOCK	INVERGORDON
39444	SILVER SPIRIT	27/06/2024 08:00	Kirkwall Hatston 1A/B	27/06/2024 23:00		ABERDEEN	LERWICK
6471	NATIONAL GEOGRAPHIC	28/06/2024 07:00	Westray Anchorage	28/06/2024 12:00	148	UNST	Rousay
6471	NATIONAL GEOGRAPHIC	28/06/2024 14:30	Rousay anchorage	28/06/2024 17:00	148	Westray	KIRKWALL
6471	NATIONAL GEOGRAPHIC	28/06/2024 19:30	Kirkwall:North	29/06/2024 18:00	148	Rousay	ABERDEEN
15994	MAUD	29/06/2024 09:00	Kirkwall Hatston 1A/B	29/06/2024 18:00	674	UNKNOWN PORT	UNKNOWN PORT
4200	ISLAND SKY	30/06/2024 07:00	North Ronaldsay	30/06/2024 12:45	116	LERWICK	Westray
4077	CORINTHIAN	30/06/2024 07:00	Stromness:North	01/07/2024 19:30	114	UNKNOWN PORT	UNKNOWN PORT
9961	STAR LEGEND	30/06/2024 09:00	Kirkwall Bay Anchorage	30/06/2024 17:00	312	INVERGORDON	ULLAPOOL
47842	VIKING SATURN	30/06/2024 09:00	Kirkwall Hatston 1A/B	30/06/2024 18:00	944	NEWHAVEN	LERWICK
4200	ISLAND SKY	30/06/2024 14:30	Papa Westray Anchorage	30/06/2024 19:00	116	North Ronaldsay	STORNOWAY
30277	SIRENA	01/07/2024 09:00	Kirkwall Hatston 1A/B	01/07/2024 18:00		LEITH	UNKNOWN PORT
70285	AMBIENCE	02/07/2024 08:00	Kirkwall Hatston 1A/B	02/07/2024 20:00	2043	INVERGORDON	STORNOWAY
8228	OCEAN EXPLORER	02/07/2024 09:00	Stromness:North	02/07/2024 21:00	161	STORNOWAY	KIRKWALL
8228	OCEAN EXPLORER	03/07/2024 07:00	Kirkwall:North	03/07/2024 18:00	161	STROMNESS	SCALLOWAY
99526	MEIN SCHIFF 3	03/07/2024 08:00	Kirkwall Hatston 1A/B	03/07/2024 21:00	2506	SEYDISFJORDUR	BREMERHAVEN
4077	CORINTHIAN	03/07/2024 09:00	Stromness:North	03/07/2024 18:00	114	UNKNOWN PORT	UNKNOWN PORT
69203	AIDABELLA	03/07/2024 09:00	Kirkwall Bay Anchorage	03/07/2024 21:30	2500	TBA	TBA
130818	CELEBRITY APEX	06/07/2024 10:00	Kirkwall Hatston 1A/B	06/07/2024 18:00	3200	AKUREYRI	UNKNOWN PORT
43537	BALMORAL	07/07/2024 08:00	Kirkwall Hatston 1A/B	07/07/2024 17:00	1209	LERWICK	PORTREE
99526	MEIN SCHIFF 3	08/07/2024 08:00	Kirkwall Hatston 1A/B	08/07/2024 21:00	2506	UNKNOWN PORT	UNKNOWN PORT
142714	REGAL PRINCESS	09/07/2024 07:00	Kirkwall Hatston 1A/B	09/07/2024 18:00	4250	GREENOCK	INVERGORDON
9961	STAR LEGEND	10/07/2024 09:00	Kirkwall Bay Anchorage	10/07/2024 18:00	312	PORTREE	INVERGORDON
139072	MSC PREZIOSA	10/07/2024 09:00	Kirkwall Hatston 1A/B	10/07/2024 20:00	4345	UNKNOWN PORT	UNKNOWN PORT
44697	ARTANIA	13/07/2024 08:00	Kirkwall Bay Anchorage	13/07/2024 18:00	1200	BREMERHAVEN	ULLAPOOL
47878	VIKING NEPTUNE	13/07/2024 08:00	Kirkwall Hatston 1A/B	13/07/2024 17:00	954	ULLAPOOL	NEWHAVEN
4200	ISLAND SKY	14/07/2024 08:00	Papa Westray Anchorage	14/07/2024 12:30	116	STORNOWAY	North Ronaldsay
66084	MARINA	14/07/2024 08:00	Kirkwall Hatston 1A/B	14/07/2024 17:00	1258	UNKNOWN PORT	UNKNOWN PORT
4200	ISLAND SKY	14/07/2024 14:00	North Ronaldsay Anchorage	14/07/2024 22:00	116	Westray	LERWICK
47842	VIKING SATURN	15/07/2024 08:00	Kirkwall Bay Anchorage	15/07/2024 17:00	944	TBA	ULLAPOOL
99902	NIEUW STATENDAM	15/07/2024 09:00	Kirkwall Hatston 1A/B	15/07/2024 18:00	3152	PORTREE	INVERGORDON
10417	OCEAN MAJESTY	16/07/2024 13:00	Kirkwall Hatston 1A/B	17/07/2024 01:00	623	UNKNOWN PORT	UNKNOWN PORT
30277	Azamara Quest	18/07/2024 08:00	Kirkwall Bay Anchorage	18/07/2024 20:00	700	INVERGORDON	GREENOCK
92627	MSC POESIA	18/07/2024 08:00	Kirkwall Hatston 1A/B	18/07/2024 18:00	3013	UNKNOWN PORT	COPENHAGEN
84342	ARCADIA	19/07/2024 08:00	Kirkwall Hatston 1A/B	19/07/2024 19:00	2388	STORNOWAY	LERWICK
47842	Viking Sky	20/07/2024 08:00	Kirkwall Hatston 1A/B	20/07/2024 17:00	930	NEWHAVEN	ULLAPOOL
90090	JEWEL OF THE SEAS	20/07/2024 08:00	Kirkwall Bay Anchorage	20/07/2024 18:00	2501	SOUTH	HOLYHEAD
142714	REGAL PRINCESS	21/07/2024 07:00	Kirkwall Hatston 1A/B	21/07/2024 18:00	4250	GREENOCK	INVERGORDON
4077	CORINTHIAN	21/07/2024 08:00	Kirkwall:North	21/07/2024 17:30	114	UNKNOWN PORT	UNKNOWN PORT
55877	VASCO DA GAMA	22/07/2024 07:00	Kirkwall Hatston 1A/B	22/07/2024 14:00	1625	BREMERHAVEN	REYKJAVIK
112894	Caribbean Princess	22/07/2024 07:00	Kirkwall Bay Anchorage	22/07/2024 18:00	3599	SEYDISFJORDUR	INVERGORDON
4077	CORINTHIAN	23/07/2024 07:00	Stromness:North	24/07/2024 19:30	114	UNKNOWN PORT	UNKNOWN PORT
70285	AMBIENCE	25/07/2024 07:00	Kirkwall Bay Anchorage	25/07/2024 20:00	2043	INVERGORDON	STORNOWAY
113307	COSTA FAVOLOSA	25/07/2024 13:00	Kirkwall Hatston 1A/B	25/07/2024 20:00	3800	UNKNOWN PORT	UNKNOWN PORT
44697	ARTANIA	26/07/2024 08:00	Kirkwall Hatston 1A/B	26/07/2024 18:00	1200	LERWICK	BREMERHAVEN
61849	BOREALIS	26/07/2024 09:00	Kirkwall Bay Anchorage	26/07/2024 18:00	1360	UNKNOWN PORT	STORNOWAY
99526	MEIN SCHIFF 3	27/07/2024 08:00	Kirkwall Hatston 1A/B	27/07/2024 21:00	2506	REYKJAVIK	BREMERHAVEN
113307	COSTA FAVOLOSA	27/07/2024 10:00	Kirkwall Bay Anchorage	27/07/2024 18:00	3800	UNKNOWN PORT	UNKNOWN PORT
30277	SIRENA	28/07/2024 08:00	Kirkwall Hatston 1A/B	28/07/2024 15:00		UNKNOWN PORT	LEITH
92250	NORWEGIAN DAWN	31/07/2024 07:00	Kirkwall Hatston 1A/B	31/07/2024 18:00	3000	To Be Advised	To Be Advised
99526	MEIN SCHIFF 3	01/08/2024 08:00	Kirkwall Hatston 1A/B	01/08/2024 21:00	2506	INVERGORDON	GREENOCK
71304	AIDASOL	01/08/2024 10:00	Kirkwall Bay Anchorage	01/08/2024 18:00	2174	LEITH	STORNOWAY

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139072	MSC PREZIOSA	02/08/2024 09:00	Kirkwall Hatston 1A/B	02/08/2024 20:00	4345	UNKNOWN PORT	UNKNOWN PORT
39444	SILVER SPIRIT	03/08/2024 08:00	Kirkwall Hatston 1A/B	03/08/2024 17:00		GREENOCK	ROSYTH
122210	CELEBRITY SILHOUETTE	06/08/2024 08:00	Kirkwall Bay Anchorage	06/08/2024 18:00	2886	To Be Advised	To Be Advised
9976	LE CHAMPLAIN	06/08/2024 08:30	Kirkwall, Hatston 1 b	06/08/2024 12:00	184	UNKNOWN PORT	UNKNOWN PORT
47842	Viking Sky	07/08/2024 08:00	Kirkwall Hatston 1A/B	07/08/2024 17:00	930	ULLAPOOL	NEWHAVEN
28803	SEVEN SEAS NAVIGATOR	07/08/2024 11:00	Kirkwall Bay Anchorage	07/08/2024 19:00	1000	SOUTHAMPTON	UNKNOWN PORT
6471	NATIONAL GEOGRAPHIC	08/08/2024 06:00	Kirkwall:North	08/08/2024 23:59	148	St kilda	Foula
32200	Seabourn Sojourn	08/08/2024 08:00	Kirkwall Hatston 1A/B	08/08/2024 17:00	450	To Be Advised	To Be Advised
4077	CORINTHIAN	09/08/2024 07:00	Stromness:North	10/08/2024 19:30	114	UNKNOWN PORT	UNKNOWN PORT
55877	VASCO DA GAMA	10/08/2024 08:00	Kirkwall Bay Anchorage	10/08/2024 18:00	1625	To Be Advised	To Be Advised
28890	EUROPA	10/08/2024 10:00	Kirkwall Hatston 1A/B	10/08/2024 18:00	408	NEWHAVEN	ULLAPOOL
92250	NORWEGIAN DAWN	11/08/2024 08:00	Kirkwall Hatston 1A/B	11/08/2024 17:00	3000	STORNOWAY	INVERGORDON
39444	SILVER SPIRIT	12/08/2024 08:00	Kirkwall Hatston 1A/B	12/08/2024 23:00		ABERDEEN	LERWICK
4077	CORINTHIAN	12/08/2024 09:00	Kirkwall:North	12/08/2024 18:00	114	UNKNOWN PORT	UNKNOWN PORT
6471	NATIONAL GEOGRAPHIC	13/08/2024 12:30	Kirkwall:North	13/08/2024 23:00	148	BERGEN	LERWICK
142714	REGAL PRINCESS	15/08/2024 07:00	Kirkwall Hatston 1A/B	15/08/2024 18:00	4250	To Be Advised	To Be Advised
92250	NORWEGIAN DAWN	18/08/2024 07:00	Kirkwall Bay Anchorage	18/08/2024 18:00	3000	To Be Advised	To Be Advised
30277	Azamara Quest	18/08/2024 08:00	Kirkwall Hatston 1A/B	18/08/2024 20:00	700	INVERGORDON	STORNOWAY
47878	VIKING NEPTUNE	20/08/2024 08:00	Kirkwall Hatston 1A/B	20/08/2024 17:00	954	NEWHAVEN	ULLAPOOL
39051	AMERA	21/08/2024 08:00	Kirkwall Bay Anchorage	21/08/2024 18:00	913	BREMERHAVEN	NORWAY
113307	COSTA FAVOLOSA	21/08/2024 13:00	Kirkwall Hatston 1A/B	21/08/2024 20:00	3800	UNKNOWN PORT	UNKNOWN PORT
71304	AIDASOL	22/08/2024 10:00	Kirkwall Bay Anchorage	22/08/2024 18:00	2174	LERWICK	UNKNOWN PORT
30277	SIRENA	22/08/2024 10:00	Kirkwall Hatston 1A/B	22/08/2024 19:00		TORSHAVN	INVERGORDON
47842	VIKING VENUS	24/08/2024 08:00	Kirkwall Hatston 1A/B	24/08/2024 17:00	944	NEWHAVEN	ULLAPOOL
19089	Braemar	25/08/2024 08:00	Kirkwall Hatston 1A/B	25/08/2024 23:00	916	LERWICK	ROSYTH
9961	STAR LEGEND	25/08/2024 09:00	Kirkwall Bay Anchorage	25/08/2024 17:00	312	INVERGORDON	ULLAPOOL
30277	NAUTICA	26/08/2024 08:00	Kirkwall,Hatston 1a	26/08/2024 17:00	650	LEITH	UNKNOWN PORT
7892	OCEAN ODYSSEY	26/08/2024 08:00	Stromness:Cairston Anchorage	26/08/2024 21:00	160	STORNOWAY	INVERGORDON
9988	LE DUMONT D'URVILLE	26/08/2024 11:30	Kirkwall, Hatston 1 b	26/08/2024 20:30	184	UNKNOWN PORT	UNKNOWN PORT
10417	OCEAN MAJESTY	27/08/2024 13:00	Kirkwall Hatston 1A/B	27/08/2024 20:00	623	UNKNOWN PORT	UNKNOWN PORT
7892	OCEAN ODYSSEY	28/08/2024 08:00	Stromness:Cairston Anchorage	28/08/2024 21:00	160	INVERGORDON	STORNOWAY
56182	SEVEN SEAS SPLENDOR	28/08/2024 09:00	Kirkwall Hatston 1A/B	28/08/2024 19:00	754	ULLAPOOL	LERWICK
51044	Crystal Symphony	29/08/2024 07:00	Kirkwall Hatston 1A/B	29/08/2024 18:00	922	UNKNOWN PORT	UNKNOWN PORT
9315	WORLD VOYAGER	30/08/2024 08:00	Kirkwall:North	30/08/2024 18:00	172	LERWICK	ABERDEEN
4077	CORINTHIAN	30/08/2024 09:00	Kirkwall Bay Anchorage	30/08/2024 17:30	114	UNKNOWN PORT	UNKNOWN PORT
71304	AIDASOL	30/08/2024 10:00	Kirkwall Hatston 1A/B	30/08/2024 20:00	2174	TBA	TBA
139072	MSC PREZIOSA	31/08/2024 07:00	Kirkwall Bay Anchorage	31/08/2024 16:00	4345	HAMBURG	REYKJAVIK
9988	LE DUMONT D'URVILLE	31/08/2024 07:00	Stromness:Cairston Anchorage	31/08/2024 19:30	184	UNKNOWN PORT	UNKNOWN PORT
48123	AMBITION	31/08/2024 07:00	Kirkwall Hatston 1A/B	31/08/2024 18:00	1670	DUNDEE	STORNOWAY
4077	CORINTHIAN	01/09/2024 07:00	Stromness:North	02/09/2024 19:30	114	UNKNOWN PORT	UNKNOWN PORT
66084	MARINA	01/09/2024 10:00	Kirkwall Hatston 1A/B	01/09/2024 19:00	1258	NEWHAVEN	STORNOWAY
43537	BALMORAL	02/09/2024 08:00	Kirkwall Hatston 1A/B	02/09/2024 18:00	1209	LERWICK	ULLAPOOL
32200	Seabourn Sojourn	05/09/2024 08:00	Kirkwall Hatston 1A/B	05/09/2024 17:00	450	To Be Advised	To Be Advised
70285	AMBIENCE	06/09/2024 07:00	Kirkwall Hatston 1A/B	06/09/2024 19:00	2043	INVERGORDON	STORNOWAY
142714	REGAL PRINCESS	07/09/2024 07:00	Kirkwall Bay Anchorage	07/09/2024 18:00	4250	GREENOCK	INVERGORDON
47878	VIKING NEPTUNE	07/09/2024 08:00	Kirkwall Hatston 1A/B	07/09/2024 17:00	954	ULLAPOOL	NEWHAVEN
9315	WORLD NAVIGATOR	07/09/2024 12:00	Kirkwall:North	07/09/2024 20:00	200	TORSHAVN	INVERGORDON
4100	OCEAN EXPLORER	08/09/2024 07:00	Kirkwall:North	08/09/2024 19:00	150	INVERGORDON	SHETLAND ISLANDS
9988	LE DUMONT D'URVILLE	08/09/2024 07:30	Kirkwall Hatston 1A/B	08/09/2024 21:00	184	UNKNOWN PORT	UNKNOWN PORT
71304	AIDASOL	10/09/2024 08:00	Kirkwall Hatston 1A/B	10/09/2024 18:00	2174	ABERDEEN	To Be Advised
47842	VIKING VENUS	11/09/2024 08:00	Kirkwall Hatston 1A/B	11/09/2024 17:00	944	ULLAPOOL	NEWHAVEN
99935	ROTTERDAM	12/09/2024 08:00	Kirkwall Hatston 1A/B	12/09/2024 17:00	2668	UNKNOWN PORT	UNKNOWN PORT
9988	LE DUMONT D'URVILLE	13/09/2024 07:30	Kirkwall Hatston 1A/B	13/09/2024 17:50	184	INVERGORDON	STORNOWAY
47842	Viking Sky	14/09/2024 08:00	Kirkwall Hatston 1A/B	14/09/2024 17:00	930	NEWHAVEN	ULLAPOOL
56182	SEVEN SEAS SPLENDOR	15/09/2024 07:00	Kirkwall Hatston 1A/B	15/09/2024 19:00	754	LERWICK	INVERGORDON
139072	MSC PREZIOSA	15/09/2024 08:00	Kirkwall Bay Anchorage	15/09/2024 18:00	4345	GREENOCK	INVERGORDON
130818	CELEBRITY APEX	16/09/2024 10:00	Kirkwall Hatston 1A/B	16/09/2024 18:00	3200	AKUREYRI	UNKNOWN PORT
9315	WORLD NAVIGATOR	16/09/2024 12:00	Kirkwall:North	16/09/2024 20:00	200	TORSHAVN	INVERGORDON
142714	REGAL PRINCESS	19/09/2024 07:00	Kirkwall Hatston 1A/B	19/09/2024 18:00	4250	To Be Advised	To Be Advised
15651	HANSEATIC NATURE	22/09/2024 07:00	Kirkwall Hatston 1A/B	22/09/2024 14:00	230	STORNOWAY	BELGIUM
56182	SEVEN SEAS SPLENDOR	28/09/2024 06:00	Kirkwall Hatston 1A/B	28/09/2024 13:00	754	LERWICK	HOLYHEAD
142714	REGAL PRINCESS	02/10/2024 07:00	Kirkwall Hatston 1A/B	02/10/2024 18:00	4250	UNKNOWN PORT	UNKNOWN PORT
91740	NORWEGIAN STAR	03/10/2024 06:00	Kirkwall Hatston 1A/B	03/10/2024 14:00	3000	INVERGORDON	UNKNOWN PORT
15067	HAMBURG	03/10/2024 08:00	Kirkwall Bay Anchorage	03/10/2024 13:30	423	STORNOWAY	ROSYTH

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71304	AIDASOL	11/10/2024 10:00	Kirkwall Hatston 1A/B	11/10/2024 20:00	2174	TBA	TBA
30277	SIRENA	26/10/2024 11:00	Kirkwall Hatston 1A/B	26/10/2024 20:00		LEITH	STORNOWAY



Orkney Harbours



CRUISE SHIP BOOKING AND CONFIRMATION POLICY

1.0 Berthing Objective

The objective of the Cruise Ship Booking and Confirmation Policy is to provide well-defined, transparent, and non-discriminatory guidelines for the allocation of berths at Orkney Harbours, based on vessel prenotification, arrival and administrative compliances.

The Cruise Ship Booking and Confirmation Policy will be classed as applicable from the date of the final draft shown above and Orkney Harbours reserves the right to modify as required with further versions.

Accordingly, the policy below sets out the objective criteria upon which the cruise booking system will be administered.

2.0 Cruise Season

For sake of ease and good order it will be defined that a Cruise Season will run from 1st January until 31st December in any given calendar year.

3.0 Berth and Anchorage Booking Procedure

New reservation requests will be entered directly on our booking system by Port Agents or by Orkney Harbours designated staff.

Orkney Harbours will accept bookings on a First Come, First Served (FCFS) basis and will accept or reject a booking and assign a berth at the time of acceptance.

To ensure fairness, transparency and good business practices, Orkney Harbours will not tolerate or accept the practice of an individual cruise line making call requests for the same ship within a four-day period, on the same itinerary, unless with prior agreement and acceptance from Orkney Harbours. This only applies to Hatston Pier and Kirkwall Bay anchorage.

4.0 Berth and Anchorages Allocation Procedure

Berth allocations are made by Orkney Harbours based on nautical, operational, and commercial aspects. Cruise Lines do not have a right to claim a specific berth.

Orkney Harbours will be able to confirm berths to the following locations:

Hatston Pier	The main cruise berth with a total length of 385m
Hatston RoRo	The ferry berth available to acceptable vessels out with ferry operations
Kirkwall North Pier	Ideal for smaller vessels, close to town centre
Kirkwall Bay Anchorage	Vessels tender into Kirkwall Basin

Other locations under Orkney Harbours jurisdiction will be allocated on an individual basis.

Note: The size of each berth determines if a ship can be allocated to the berth.

5.0 Berthing Criteria

For the purposes of this policy the sizes of cruise liners calling at Orkney berths and anchorages have been categorised into 5 categories based on maximum passenger capacity as per below:

Category 1	Up to 500 passengers maximum capacity
Category 2	501 to 1,500 passengers maximum capacity
Category 3	1,501 to 2,500 passengers maximum capacity
Category 4	2,501 to 5,000 passengers maximum capacity
Category 5	Above 5,000 passengers maximum capacity

The below table covers the cruise bookings at Hatston Pier and RoRo, Kirkwall North Pier and Kirkwall Bay Anchorage. Hatston Pier is the primary berth allocation, and the category of vessel accepted there is the driver for what can be accepted at the other berths below.

The maximum TOTAL for Hatston Pier and Kirkwall Bay Anchorage should not exceed a category sum of 5.

Berth	Maximum Length of vessel	Category of Vessel	Category of Vessel	Category of Vessel	Category of Vessel	Category of Vessel
Hatston Pier	345m	5	4	3	2	1
Kirkwall Anchorage	N/A	0	1	2	3	3
Berths below excluded from Category Sum						
Kirkwall North Pier	124m	1	1	1	1	1
Hatston Pier RoRo	131m	0	1	1	1	1

6.0 Further Policies

6.1 On days on which special events are held within the islands (i.e., County Show) special rules may apply for the allocation of a specific berth and vessels may be denied a berth on these dates.

6.2 The Harbour Master may, for safety and security reasons, impose upon arrival, a berth other than the one assigned to a vessel, no claim from the cruise lines or ship agents regarding the final adjudication for berth assignment will be considered by the Harbour Master or Port.

6.3 The normal shoreside operation times for the cruise reception facilities will work between 0830hrs and 1800hrs on each cruise day. Bookings for vessels prior and after these times must be aware that some services will not be available.

6.4 Vessels already booked can only be substituted by another vessel of the same line with identical characteristics (LOA, Draft, Max PAX). If these differ by more than 5% then the booking will be regarded as a new request.

6.5 All laws and regulations in force at Orkney Harbours shall remain applicable for what is not specified in this policy.

7.0 Cancellation charges

Orkney Harbours reserves the right to apply cancellation charges in addition to those that are incurred for services supplied for cruise liners that have confirmed bookings at Hatston Pier and Kirkwall Anchorage. The maximum charges to be applied will be as below:

If a cancellation notice from a cruise liner is received within 24 hours of expected arrival date, then the cancellation charges will be 50% of the occupation charges for the vessel for the booked call.

If a cancellation notice from a cruise liner is received between 24 hours and 7 days of the expected arrival date, then the cancellation charge will be 20% of the occupation charges for the vessel for the booked call.

If a cancellation notice from a cruise liner is received between 7 and 30 days of the expected arrival date, then the cancellation charge will be 10% of the occupation charges for the vessel for the booked call.

Occupation charges will equal a share of the charges for berth occupancy and contracted services arranged by Orkney Harbours.

Cancellations or changes resulting from severe weather, acts of God, or force majeure will be considered on a case-by-case basis.