



Item: 7

Education, Leisure and Housing Committee: 5 February 2025.

Papdale Halls of Residence – Inspection Report.

Report by Corporate Director for Education, Leisure and Housing

1. Overview

- 1.1. As a Schoolcare Accommodation Service, Papdale Halls of Residence, is regulated by the Care Inspectorate.
- 1.2. Papdale Halls of Residence staff provide daily care and support to young people between the ages of 11-19 years from the outer isles so that they can access education within Kirkwall Grammar School.
- 1.3. Papdale Halls of Residence was inspected by the Care Inspectorate on 14 and 15 August 2024 with the report, attached as Appendix 1, published on 28 November 2024.
- 1.4. Papdale Halls of Residence was last inspected in June 2019 and two areas were inspected, Quality of Care and Support and Quality of Staffing, both received a very good grading.
- 1.5. The Care Inspectorate is tasked with identifying weaknesses in service provision, non-compliance with legislation or suggestions for improvement.
- 1.6. Each inspection focuses on different areas and associated Health and Social Care Standards and Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (“the 2011 Regulations”).
- 1.7. During the inspection in August 2024 one area was considered:
 - How well do we support children and young people’s rights and wellbeing.
- 1.8. The Service was given an Adequate grading.
- 1.9. The Council was required to submit an Action Plan with requirements and areas for improvement. The Action Plan, attached as Appendix 2 to this report, was subsequently submitted to the Care Inspectorate.

2. Recommendations

- 2.1. It is recommended that members of the Committee:
 - i. Scrutinise the inspection of the School Care Accommodation Services at Papdale Halls of Residence undertaken by the Care Inspectorate, together with the Action Plan, attached as Appendices 1 and 2 respectively to this report, in order to obtain assurance that action has been agreed and/or taken where appropriate.

3. Actions following Inspection

- 3.1. Significant work has been undertaken since the inspection took place in August 2024.
- 3.2. This has included a review of the personal plans to ensure that they clearly demonstrate individual achievements and areas where support has been identified to provide a clearer understanding of the overall wellbeing of each young person.
- 3.3. Staff have been supported with the learning process of these new plans.
- 3.4. The process in respect of storing and administering medication has been reviewed.
- 3.5. Refresher training in respect of Child Protection for all staff has been undertaken with further training arranged for early 2025. Staff have absolute clarity with respect to their role and responsibility in relation to safeguarding and child protection concerns.
- 3.6. On 6 December 2024, the Chief Officer Group agreed the new updated Orkney Inter-agency Child Protection Guidance and therefore Education's Practice Guide can now be reviewed in line with this, but this is not the responsibility of Papdale Halls of Residence.

For Further Information please contact:

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Implications of Report

1. **Financial** – There are no direct financial implications.
2. **Legal** – The 2011 Regulations set out the requirements which must be complied with by providers of care services under Part 5 of the Public Services Reform (Scotland) Act 2010. A care service must be provided in accordance with the general principles set out in regulation 3. Regulation 4 imposes requirements on providers which relate

to the welfare of service users. In accordance with regulation 5, the provider is required to prepare a personal plan for each service user setting out how the service user's health, welfare and safety needs will be met. There are no legal implications arising directly from this noting report.

3. **Corporate Governance** – Not applicable.
4. **Human Resources** – None directly related to the recommendations in this report.
5. **Equalities** – An Equality Impact Assessment is not required for performance reporting.
6. **Island Communities Impact** – An Island Communities Impact Assessment is not required for performance monitoring.
7. **Links to Council Plan: The proposals in this report support and contribute to improved outcomes for communities as outlined in the following Council Plan strategic priorities:**
 - Growing our economy.
 - Strengthening our Communities.
 - Developing our Infrastructure.
 - Transforming our Council.
8. **Links to Local Outcomes Improvement Plan: The proposals in this report support and contribute to improved outcomes for communities as outlined in the following Local Outcomes Improvement Plan priorities:**
 - Cost of Living.
 - Sustainable Development.
 - Local Equality.
9. **Environmental and Climate Risk** - None directly related to the recommendations in this report.
10. **Risk** - None directly related to the recommendations in this report.
11. **Procurement** – None directly related to the recommendations in this report.
12. **Health and Safety** – None directly related to the recommendations in this report.
13. **Property and Assets** – None directly related to the recommendations in this report.
14. **Information Technology** – None directly related to the recommendations in this report.
15. **Cost of Living** - None directly related to the recommendations in this report.

List of Background Papers

None.

Appendices

Appendix 1 – Care Inspectorate Report.

Appendix 2 – Action Plan.