

#### Working together to make a real difference

Agenda Item: 5

# **Summary Report**

Purpose	To provide information on various topics not included on the agenda, including progress in various areas		
Service	Integration Joint Board.		
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### 1. Introduction

This is an update on areas not subject to reports at this meeting of the Board. It details progress since the last meeting held on 24 June 2020.

## 2. Strategic Plan Priorities

## 2.1. Developing Hubs (and Localities)

A report on localities was originally scheduled to be presented to this meeting. However, given the range of priorities which need to be addressed, this will be considered once the more immediate challenges have been accommodated and capacity can be freed up. Discussions on localities will be taken forward by the Strategic Planning Group once a date has been rescheduled and budget saving plans have been shaped and agreed.

# 2.2. Value and Support Unpaid Carers

A dementia strategy for Orkney is being presented at this Board meeting – this includes support to carers of those living with dementia.

#### 2.3. Mental Health

Following the vast amount of comments and feedback received from the draft Mental Health Strategy, and the need to include the impacts and learning from the Coronavirus pandemic to date, further engagement and collaboration with our third sector partners and professionals will take place.

On 25 August 2020, two workshops were held to look at Values Stream Mapping - Mental Health Improvement. These sessions were attended by interested stakeholder from Mental Health Services, Psychological Therapy Service, Third Sector partners, GPs and Healthcare Improvement Scotland.







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We have recently appointed a new Support Worker for the Substance Misuse team and a CAMHS Practitioner, pending the usual recruitment checks.

## 2.4. Support to Children and Young People

The priorities for services for children and young people remain work on the improvement action plan following the joint inspection, and the continued support and protection of our children and young people. The Chief Officers' Group for public protection has considered an updated action plan and this will be reported to the October meeting of the Integration Joint Board.

## 2.5. Improve Primary Care

Vaccination Programme - currently there is an ask of Boards to support this year's flu vaccination programme. Public Health is leading on this from an advisory level with Primary Care leading on the operational patient delivery model. Primary Care is working closely with GP Practices both on the mainland and outer isles and this year's programme is an Orkney wide one instead of an individual Practice model. We are taking cognisance of social distancing and working as a team approach with other local board departments in ensuring we are able to deliver this in a safe and effective way. There will be a 2 phased approach this year with the addition of the requirement to vaccinate 55-64 year olds early in December.

The test of change around this delivery model will assist with our planning for the COVID vaccine plus the Vaccine Transformation planning assumptions around the Primary Care Improvement Plan.

#### 2.5.1. Promote Self-Management

Due to having a vacancy in Community Nurse Leadership this has not progressed as we had hoped. We have now recruited to this role and remain committed to reviewing this area in particular around the many technological solutions that could offer enhanced self management. Currently we need to concentrate on ensuring our winter planning and COVID are our highest priority areas through to March 2021.

#### 2.5.2. Revisit Models of Care

In regard to Primary Care, we are having discussions at both OHAC and NHS levels around potential model changes. In particular we are currently reviewing our urgent care workstreams both as part of the unscheduled care group and the Primary Care Improvement Plan.

Currently discussions are taking place with Scottish Government regarding our remobilisation planning around future provision of peripatetic eye care.









# 3. Strategies and Plans Updates

## 3.1. Review of Strategic Plan

An internal review of the Strategic Priorities has been completed by Orkney Health and Care Senior Management Team in light of the learning from COVID-19. It has been agreed that the priorities detailed in the Strategic Plan remain the same at present.

## 3.2. Strategic Commissioning Implementation Plan

Work has commenced on drafting this Plan, although capacity is challenging give the other current priorities. It is proposed this will be presented to the IJB for approval in winter 2020/21. Once the Kirkwall Care Home seminar is prioritised, a workshop for strategic input will be arranged. Good practice examples will also be sought.

#### 3.3. Workforce Plan

The workforce is either employed by Orkney Islands Council or NHS Orkney. There are current Orkney Islands Council and NHS Orkney workforce plans which support all employees. Work continues on developing an integrated workforce plan which will be a focused plan addressing key workforce priorities. This is being progressed as capacity permits.

## 3.4. Joint Strategic Needs Assessment

In 2016 the IJB approved a Joint Strategic Needs Assessment. Since then work has been carried out to develop a Children's Joint Strategic Needs Assessment and an Adults' Joint Strategic Needs Assessment. This work needs to be concluded to fully inform the Strategic Commissioning Implementation Plan.

# 4. Workstream Updates

# 4.1. Programme Board Approach

It has been agreed to put the Programme Board on hold at present until priority matters are addressed and capacity is sufficient to support this important redesign work.

# 4.2. Community Led Support

A virtual learning festival was hosted by the National Development Team for Inclusion (NDTi) in June 2020, that a number of the local Community Led Support members were able to link in with. Feedback was very positive and it helped to share learning and ideas from other areas. CLS Team Orkney (colleagues from across Orkney) have continued to link together virtually and have 'met' as a team three times, to discuss community led support in a local context and share ideas for the potential set up of 'virtual hubs', using the learning from the Orkney Coronavirus Community Support Hub. Team CLS Orkney recently met with Brian Frisby and







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Jenny Pitts, from NDTi, to share the lessons learnt from COVID and future plans for the approach locally.

# 5. Chief Officers' National Group

The Interim Chief Officer has attended several meetings with Scottish Chief Officers and the Scottish Government to discuss the continuing COVID-19 response, remobilisation plans and service developments. She also attended a Chief Officer Group meeting to discuss the Independent Review of Social Care with the Chair, Derek Feeley.

#### 6. IJB Finance

On 17 August 2020, a Finance workshop was held, with senior staff and managers from across OHAC attending, to highlight current and future financial projections of the Health and Social Care budget. Discussions were held on how we can approach a sustainable service with the reducing resources available. The Chief Finance Officer has met with Heads of Service to start the process of identifying some budget saving proposals for consideration The Chief Finance Officer is preparing a report outlining next steps.

# 7. Risk Register

Work has started to consider the key risks in relation to Orkney Health and Care service delivery. It is anticipated that this will be available for noting at the December meeting of the IJB.

# 8. Update from Chief Officer Group

The Chief Officer Group met on 8 September 2020 and the discussion focused on the monitoring and scrutiny of the Children's and Young People's Joint Inspection Improvement Plan presented by the Chief Social Work Officer. The Chief Officer indicated the need to undertake a supported self-evaluation of adult protection which she is progressing jointly with the Independent Chair of the Public Protection Committee.



