

Annex 1

Orkney Health and Care- Service Area Strategic Commissioning Plan Actions

Please note – work to ensure targets are SMART to support evidence based planning and effective scrutiny is ongoing and in some cases it is not possible to provide performance information against the current targets as set. Where detailed information is available this has been provided and in some cases the RAG system has been used to provide high level feedback where detailed targets and assessment are not yet available. The next iteration of this performance report will use more measurable targets and will therefore be more detailed and specific.

Commissioning the future direction for the service	Link to national and or local priorities	RAG	Performance to date and how we will measure success
1. Children and Families Services			
1.1 The Board expects its service providers namely NHS Orkney and Orkney Islands Council to implement the named person legislation and the services offered to families from birth through a single point of contact	The Children and Young People (Scotland) Act 2014 NHS Orkney LDP Children's Outcome 1	Green	Single point of contact in place for named person requirements however implementation now deferred until August 2017
1.2 The Board, through its participation in the Community Planning Partnership Board, will both influence and inform the Early Years Collaborative projects and initiatives	Getting It Right for Every Child and the Integrated Children's Services Plan Children's Outcome 1	Green	Staff are actively engaged in these projects an initiatives

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<p>1.3 The Board will continue to invest in on-line parenting support information hosted on the Orkney Communities website</p> <p>Internet and social media will be used more to offer services</p>	<p>Local Parenting Strategy</p> <p>Children's Outcome 1</p>	<p>Green</p>	<p>Parenting information is available on the website</p>
<p>1.4 The Board will continue to invest in the development of the Intensive Fostering Service and core Fostering Service.</p> <p>In addition, the Board wish to get in right for all children being formally 'looked after' in any settings</p>	<p>OIC (Council) Plan</p> <p>Children's Outcome 2</p> <p>National Health and Wellbeing Outcome 9</p>	<p>Green</p>	<p>The Intensive Fostering service continues to be operational and has been extended</p> <p>A service growth bid to baseline the budget for the service to support a shift to a permanent arrangement is being developed</p> <p>'Getting it Right' measure under development</p>
<p>1.5 The Board will look for evidence from OIC and NHSO that demonstrates work being done on preventative approaches and early identification of children at risk, to enable service providers to work with families at an earlier stage</p>	<p>Getting it Right for Every Child</p> <p>Children and Young People (Scotland) Act 2014</p> <p>Children's Outcome 2</p>	<p>N/A</p>	<p>Measures under development</p>

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1.6 The Board expects to see a reduction in the use of formal care and protection proceedings, following on from the actions above	OIC (Council) Plan Children's Outcome 2 National Health and Wellbeing Outcome 9	N/A	This target requires to be revised as it does not take account of impact of changing need for services
1.7 The Board expects, through its funding of the services above, to see both NHSO and OIC practitioners being supported to focus their time on preventative and therapeutic interventions	Getting it Right for Every Child Children and Young People (Scotland) Act 2014 Children's Outcome 2	N/A	Measures under development
1.8 The Board will commission and support the development of systemic therapy approaches	Getting it Right for Every Child Children and Young People (Scotland) Act 2014 Children's Outcome 2	Green	Training programme rolled out and year one evaluated, due to report to Clinical and Care Governance Committee

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2. Criminal Justice			
2.1 The Board will oversee the establishment of a Shadow Orkney Community Justice Partnership in 2016-17	The Community Justice (Scotland) Bill, (Scottish Parliament in 2016) National Health and Wellbeing Outcome: 9	Green	Shadow OCJP established
2.2 The Board will direct the development and delivery of a local plan for commencement in April 2017	The Community Justice (Scotland) Bill, as passed by the Scottish Parliament in 2016 National Health and Wellbeing Outcome: 9	Green	Work underway and on time to complete required local plan for due date
3. Primary and Community Care Services			
3.1 The Board will commission OIC to provide equipment aids and adaptations to support people to live longer healthier lives in their own homes	National Health and Wellbeing Outcomes: 2 and 9	Green	Equipment is provided without delay

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3.2 The Board will commission OIC and NHSO to provide enabling services that help people to manage their lives as best they can, in their own homes	National Health and Wellbeing Outcomes: 2 and 9	N/A	Measures under development
3.3 The Board will commission NHSO and OIC to work together to prevent unnecessary hospital admissions and for those patients presenting at A/E to achieve the 4 hour waiting time standard	National Health and Wellbeing Outcomes: 2 and 9	Green	4 hour wait targets are currently being met
3.4 The Board will commission the analysis of a pilot job role specifically focused on ensuring Third Sector services are properly taken into account and involved in supporting hospital discharges and avoiding unnecessary hospital admissions	National Health and Wellbeing Outcomes: 2 and 9	Green	Job developed and in process of being recruited to
3.5 The Board will commission analysis of the West Mainland residential care bed pilot supported by West mainland GPs, Out of Hours GPs and in/out of hours community nurses and social care staff to determine future viability	National Health and Wellbeing Outcomes: 2 and 9	Green	Analysis complete and reported to the Strategic Planning Group. Pilot continuing
3.6 The Board expects service providers along with Third Sector partners to establish a locality planning approach that includes people who use services and carers in planning and monitoring	National Health and Wellbeing Outcome: 3 Clinical Strategy	Green	Locality planning approach under development with roll out in current year. Third sector providers supporting process

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services using virtual engagement where appropriate	Our Voice: working together to improve health and social care		
3.7 The Board will commission the Council and NHSO to continue the programme of dementia skills training in care settings and continue to develop dementia champions	National Health and Wellbeing Outcome: 4	Green	Dementia training continues to be delivered
3.8 The Board will commission Council led improvements in the capacity and quality of the environment of residential care, bringing bed numbers closer to national average ratios for our population and meeting the need for additional residential care capacity	The Council Plan Priority 1 – Care and support for those who need it National Health and Wellbeing Outcome: 9	Green	Replacement programme for two new care homes approved
3.9 The Board will continue to participate in the Community Planning Partnership’s priority areas notably: positive aging and healthy and sustainable communities.	National Health and Wellbeing Outcome: 5 CPP measures as described in the LOIP	Green	Participation is ongoing and outcomes measured by sub groups

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3.10 The Board will commission the Council and NHSO to establish a rural generic support worker role, deliver the role, and evaluate its effectiveness	National Health and Wellbeing outcome: 8 and 9	Green	Role developed and recruited to as a pilot
3.11 The Board will commission the Council to pilot the use of 'pool cars' in the care at home services	National Health and Wellbeing Outcome: 9	Green	Pilot in progress
3.12 The Board expects to see a review of the senior staffing model in care homes, and physical disability and learning disability services, to identify the best structure to support staff and meet service needs	National Health and Wellbeing Outcome: 9	Amber	In progress but complicated by a range of regulatory factors leading to longer time scale
3.13 The Board will commission the Council to review Orkney's care at home service to further improve access to the service	National health and wellbeing outcomes: 2, 3, 4 and 9	Green	Review commencing late Nov 2016

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3.14 The Board will seek reassurance of robust arrangements regarding safe and effective medicine administration in social care settings through the input of NHSO pharmacy technician	National Health and Wellbeing Outcomes: No 7	Green	Processes agreed and support in place
3.15 The Board expects all providers to be aware of PREVENT training initiative and of programmes to deal with any individual who is vulnerable to being drawn into terrorism/radicalisation	Scottish Government specific requirement National Health and Wellbeing Outcomes: No 7	Green	Actively being rolled out
4. Services for People with Learning Difficulties			
4.1 The Board will commission the Council to develop a plan for the diversification of accommodation and independent living support models and resources for people with learning disabilities	National Learning Disabilities Strategy: 'Keys to Life' National Health and Wellbeing Outcomes: 2 Council Plan Priority One – Care and Support for those who need it	Red	No progress on this area to date.

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<p>4.2 The Board will continue to participate in the Community Planning Partnership's priority areas notably: healthy and sustainable communities and in particular contribute to the creation of social enterprise opportunities</p>	<p>National Learning Disabilities Strategy: 'Keys to Life</p> <p>National Health and Wellbeing Outcomes: 2</p>	<p>Green</p>	<p>Active membership in social enterprise and employability work</p>
<p>5. Mental Health Services</p>			
<p>5.1 The Board will commission support for people with a diagnosis of dementia by ensuring a year of targeted support post diagnosis through the multi-disciplinary team</p> <p>In addition, the Board expects NHSO to improve access to support and advice for carers of people who have recently received a diagnosis through the routine offering of a referral for a carer's assessment</p>	<p>The national dementia strategy 2013 – 2016</p> <p>National Health and Wellbeing Outcomes: 1, 2 and 4</p>	<p>Amber</p>	<p>Not yet meeting post diagnostic support target</p>
<p>6. Services and Support for Carers</p>			
<p>6.1 The Board will commission the Council and NHSO to provide a range of accessible information to carers</p> <p>The Board expects carers support needs to be recognised and carers to be offered their own assessment routinely</p>	<p>National Health and Wellbeing Outcome: 6</p> <p>GP Patient Experience Survey</p>	<p>Amber</p>	<p>A range of information available but more required in relation to provision of assessments</p>

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6.2 The Board will expect NHSO and the Council to involve carer's representatives in service planning. The Board will support carers to engage in its Strategic Planning Group and Board	National Health and Wellbeing Outcome: 6	Amber	Unable to recruit carer rep to the IJB but mitigated by inviting carer service rep
6.3 The Board will expect NHSO and the Council to actively work with carers and undertake or arrange for assessments for unpaid carers to ensure they are supported and recognised as equal partners in care	National Health and Wellbeing Outcome: 6	Red	Assessments not currently routinely offered. Work initiated to improve this area
6.4 The Board will seek comment and respond to the anticipated new Carers Act when enacted	9 National Health and Wellbeing Outcome: 6	Green	Consultation comments sent as required

RAG key

Red - the performance indicator is experiencing significant underperformance, with a medium to high risk of failure to meet its target.

Amber - the performance indicator is experiencing minor underperformance, with a low risk of failure to meet its target.

Green - the performance indicator is likely to meet or exceed its target.