

		Source	Contextual	Performance information	02/03	PI values 03/04	04/05
SICKNESS ABSENCE							
1	Number of days lost through sickness absence expressed as a percentage of total working days available for the following groups of staff:-						
a)	Chief officers and local government employees						
	i. Total available days		285,376				
	ii. Total sick days		15,303				
	iii. Percentage of days lost			5.4 % OK	-	-	5.0%
b)	Craft employees						
	i. Total available days						
	ii. Total sick days						
	iii. Percentage of days lost			% OK	-	-	0.0%
c)	Teachers						
	i. Total available days		58,255				
	ii. Total sick days		2,730				
	iii. Percentage of days lost			4.7 % OK	3.4%	3.1%	2.4%

		Source	Contextual	Performance information	02/03	PI values 03/04	04/05
LITIGATION CLAIMS							
2	The number and value of civil liability claims incurred by the council in the year						
	Population	19,500					
a)	i. Number of claims		48				
	ii. Number of claims per 10,000 population			24.6	-	16.7	18.6
				OK			
b)	i. Total revenue budget		£ 86,607,900				
	ii. Total claims		£ 40,626				
	iii. Claims as a percentage of revenue budget			0.0 %	-	0.1 %	0.1%
				OK			
Updated position for 2004/05							
	Population (2003 mid-year estimate)	19,310					
c)	i. Number of claims (2004/05)	39					
	Number of claims per 10,000 population (2004/05)			20.2	-	-	17.2
	Total revenue budget (2004/05)	£ 76,441,900					
	ii. Total claims value for 2004/05	£ 65,738					
	2004/05 claims as a percentage of revenue budget			0.1 %	-	-	0.2%
				OK			
EQUAL OPPORTUNITIES POLICY							
3	The number and percentage of the highest paid 2% and 5% of earners among council employees, that are women						
	Total number of employees	1,812					
	Total number of employees in top 2%		36				
	Total number of women employees in top 2%		5				
	Percentage of women employees in top 2%			13.9 %	-	11.5%	12.5%
				OK			
	Total number of employees in top 5%		94				
	Total number of women employees in top 5%		27				
	Percentage of women employees in top 5%			28.7 %	-	15.3 %	18.3%
				OK			
PUBLIC ACCESS							
4	Number of council buildings from which the council delivers services to the public		43				
	Number and percentage of buildings from which the council delivers services that are suitable for, and accessible to, disabled people		18	41.9 %	-	-	34.9%
				OK			

		Source	Contextual	Performance information	02/03	PI values 03/04	04/05
COUNCIL TAX COLLECTION							
5	a)	Cost of collecting council tax per dwelling (All dwellings, not just chargeable)		£ 18.58 OK	-	-	£17.87
	b)	Cost of collecting council tax	£ 180,075				
	c)	Number of dwellings	9,692				
	d)	Income received from summary warrants (i.e. 10% recovered by council)	£ 5,723				
COUNCIL TAX INCOME							
6		Income					
	a) i.	Income due from council tax for the year excluding reliefs and rebates		£ 6,362,840 .00 OK	£5,113,952	£5,624,575	£5,928,934
		ii. Income due from council tax for the year excluding all water charges and outstanding council tax	£ 8,067,164				
		iii. Reliefs and rebates due to council for council tax for the year	£ 1,704,324				
	b) i.	Percentage of income due from council tax for the year that was received by the end of the year		97.6 % OK	97.7%	97.8%	97.3%
		ii. Income received from council tax for the year	£ 6,207,979				
NON-DOMESTIC RATES INCOME							
7	a)	Income due from non-domestic rates excluding reliefs	£ 6,844,271				
	b)	Income due from non-domestic rates excluding reliefs that was received by the end of the year	£ 6,792,809				
	c)	Percentage of income due from non-domestic rates that was received by the end of the year		99.2 % OK	99.4 %	100.0 %	98.8 %
PAYMENT OF INVOICES							
8	a)	Number of invoices sampled	65,272				
	b)	Number of invoices sampled and paid within 30 days	51,037				
	c)	Percentage of invoices sampled and paid within 30 days		78.2 % OK	-	80.0%	81.5%