
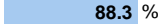






Housing

2005/2006

Orkney Islands

	Source	Contextual	Performance information	PI values		
				02/03	03/04	04/05
<b>RESPONSE REPAIRS</b>						
1 a) i.	Name of first priority housing response repairs category	<b>Emergency</b>				
ii.	Target response time for this category	24				
iii.	Unit of time used for this category (eg hours, days)	Hours				
iv.	Number of repairs in this category	225				
v.	Number completed within target time	190	 84.4 %	89.4 %	86.5 %	75.7 %
vi.	Percentage completed within target time		OK			
b) i.	Name of second priority housing response repairs category	<b>Urgent</b>				
ii.	Target response time for this category	3				
iii.	Unit of time used for this category (eg hours, days)	Days				
iv.	Number of repairs in this category	264				
v.	Number completed within target time	233	 88.3 %	80.4 %	76.7 %	73.1 %
vi.	Percentage completed within target time		OK			
c) i.	Name of third priority housing response repairs category	<b>Routine</b>				
ii.	Target response time for this category	20				
iii.	Unit of time used for this category (eg hours, days)	Days				
iv.	Number of repairs in this category	1,024				
v.	Number completed within target time	881	 86.0 %	81.2 %	86.2 %	84.2 %
vi.	Percentage completed within target time		OK			
d) i.	Name of fourth priority housing response repairs category					
ii.	Target response time for this category					
iii.	Unit of time used for this category (eg hours, days)					
iv.	Number of repairs in this category					
v.	Number completed within target time		 100.0 %	100.0 %	No Service	72.7 %
vi.	Percentage completed within target time		Error			
e) i.	Name of fifth priority housing response repairs category					
ii.	Target response time for this category					
iii.	Unit of time used for this category (eg hours, days)					
iv.	Number of repairs in this category					
v.	Number completed within target time		 No Service	No Service	No Service	No Service
vi.	Percentage completed within target time		Error			
f) i.	Name of sixth priority housing response repairs category					
ii.	Target response time for this category					
iii.	Unit of time used for this category (eg hours, days)					
iv.	Number of repairs in this category					
v.	Number completed within target time		 No Service	No Service	No Service	No Service
vi.	Percentage completed within target time		Error			

**Housing**

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	Source	Contextual	Performance information	PI values		
				02/03	03/04	04/05
All categories						
g) Number of housing response repairs		1,513				
h) Number of housing response repairs completed within target		1,304				
i) Number of council dwellings		799				
j) i. Number of repairs due to be completed within 24 hours		225				
ii. Number of repairs completed within 24 hours	190					
iii. Percentage completed within 24 hours			84.4 % OK	89.4 %	86.5 %	75.7 %
<b>MANAGING TENANCY CHANGES</b>						
2 a) Percentage of rent due in the year that was lost due to voids			1.2 % OK	2.0 %	1.4 %	1.3 %
b) Amount of rent loss due to voids		£ 19,435.00				
c) Gross annual rent debit (rent due in the year)		£ 1,579,715.00				

**Housing**

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**Orkney Islands**

	Source	Contextual	Performance information	PI values		
				02/03	03/04	04/05
<b>3 a)</b> Dwellings which are <b>not low demand</b>						
Number of dwellings re-let that took:						
i. less than 2 weeks		<input type="text" value="3"/>				
ii. 2-4 weeks		<input type="text" value="21"/>				
iii. 5-8 weeks		<input type="text" value="18"/>				
iv. 9-16 weeks		<input type="text" value="6"/>				
v. More than 16 weeks		<input type="text" value="3"/>				
vi. Total number of dwellings re-let		<input type="text" value="51"/>				
vii. Total number of days to re-let dwellings	<input type="text" value="2,171"/> days					
viii. Average time to re-let dwellings			<input type="text" value="43"/> days	-	-	-
<b>b)</b> Dwellings which are <b>low demand</b>						
Number of dwellings re-let that took:						
i. less than 2 weeks		<input type="text" value="0"/>				
ii. 2-4 weeks		<input type="text" value="0"/>				
iii. 5-8 weeks		<input type="text" value="0"/>				
iv. 9-16 weeks		<input type="text" value="0"/>				
v. 17-32 weeks		<input type="text" value="0"/>				
vi. 33-52 weeks		<input type="text" value="0"/>				
vii. More than 52 weeks		<input type="text" value="0"/>				
viii. Total number of dwellings re-let		<input type="text" value="0"/>				
ix. Total number of days to re-let dwellings	<input type="text" value="0"/> days					
x. Average time to re-let dwellings			<input type="text" value="0"/> days	-	-	-
<b>c) i.</b> Number of low demand dwellings remaining un-let at year end		<input type="text" value="3"/>				
ii. Number of days and average time that these dwellings remained un-let		<input type="text" value="1,176"/> days	<input type="text" value="392"/> days	-	-	-
<b>d)</b> Number of dwellings considered to be low demand at year end		<input type="text" value="43"/>				
<b>e)</b> The number at d) above considered to be low demand at the start of the year		<input type="text" value="43"/>				
<b>f)</b> The number at d) above that were not actively being re-let because they were subject to a disposal strategy		<input type="text" value="1"/>				

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		Source	Contextual	Performance information	PI values		
					02/03	03/04	04/05
<b>RENT ARREARS</b>							
4	a) i.		£ 18,901.00				
	ii.		£ 797,771.00				
	iii.			2.4 %	2.6 %	2.8 %	3.8 %
					OK		
	b) i.		723				
	ii.			16			
	iii.			2.2 %	2.3 %	2.2 %	2.8 %
				OK			
<b>COUNCIL HOUSE SALES</b>							
5			house sales				
			4	20.0 %	-	58.3 %	47.8 %
				OK			
	a)		20				
b)		882 weeks					
c)				44 weeks	26	26	37

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**Orkney Islands**

	Source	Contextual	Performance information	PI values		
				02/03	03/04	04/05
<b>HOMELESSNESS</b>						
6 a) The number of households assessed as homeless or potentially homeless during the year		123				
b) i. Total number of weeks between presentation and completion of duty by the council for those cases assessed as homeless or potentially homeless (for those cases completed during the year)		2,351				
ii. Total number of cases completed during the year		98				
iii. Average time per case			24.0	-	11.8	36.5
c) i. Number of cases reassessed as homeless or potentially homeless within 12 months of previous case being completed		13				
ii. Number of cases assessed during the year		205				
iii. % of cases reassessed			6.3 % OK	-	21.7 %	21.6 %