Item: 13

Development and Infrastructure Committee: 15 February 2022.

Inter-Island Ferry Services – Proposed Winter 2022/23 Timetables.

Report by Interim Executive Director of Finance, Regulatory, Marine and Transportation Services.

1. Purpose of Report

To consider the proposed inter-island ferry services timetables, excluding the Outer North Isles) for winter 2022/23.

2. Recommendations

The Committee is invited to note:

2.1.

That the inter-island ferry services timetables for winter 2022/23 are scheduled to operate from 26 September 2022 to 6 May 2023.

2.2.

That draft timetables in respect of ferry services to be operated by Orkney Ferries Limited during winter 2022/23 were presented to the Ferry Services Consultative Forum for consideration on 12 January 2022.

2.3.

That, given the continued uncertainty regarding COVID-19 restrictions and staff staying overnight on board the Outer North Isles vessels where they cannot socially distance, the Ferry Services Consultative Forum requested that the Outer North Isles winter 2022/23 timetable be deferred meantime.

2.4.

That, on 27 January 2021, the proposed timetables, together with feedback from the Ferry Services Consultative Forum, were considered by the Board of Orkney Ferries Limited and recommended to the Council for implementation, including the proposed deferral of consideration of the Outer North Isles winter 2022/23 timetable meantime.

2.5.

That the proposed timetables, attached as Appendix 1 to this report, which do not include timetables for the Outer North Isles, remain consistent with those operated in previous years.

2.6.

That, in advance of the Council's budget setting process for 2022/23 being concluded, any decision on the proposed Orkney Ferries' timetables for winter 2022/23 will be subject to an adequate service revenue budget being established.

It is recommended:

2.7.

That, subject to an adequate service revenue budget being established for 2022/23, the timetables, to be operated by Orkney Ferries Limited during winter 2022/23, attached as Appendix 1 to this report, be approved.

2.8.

That, following consultation with communities during summer 2022, powers be delegated to the Interim Executive Director of Finance, Regulatory, Marine and Transportation Services, in consultation with the Ferry Services Manager, to determine the winter 2022/23 timetable for the Outer North Isles.

3. Background

3.1.

In accordance with the Service Level Agreements entered into by Orkney Ferries Limited and the Council, a recommendation from the Board of Orkney Ferries must be made via the Head of Marine Services and Transportation in order for the winter and summer timetable periods to be approved by this Committee.

3.2.

The six Outer North Isles Community Councils each appoint a Transport Representative to represent their respective communities on the Inter-Isles Ferry Service Consultative Forum.

4. Ferry Services Consultative Forum

4.1.

The draft timetables for winter 2022/23 were considered by the Ferry Services Consultative Forum on 12 January 2022.

4.2.

It was noted that the Sunday Winter sailings for Hoy and Flotta were not yet in operation due to a staffing resource issue. The Ferry Services Manager noted this as an action point as it is something that Orkney Ferries Limited are looking to progress as soon as possible following discussions with unions. It was noted that formal correspondence from both communities is required to establish if they are content with the timetable proposed for Sundays. As there was no Hoy representative at the meeting, it is expected that this will be communicated via Democratic Services.

4.3.

The Rousay, Egilsay, Wyre and Gairsay Transport Representative noted that they were delighted to now receive the Sunday services and proposed no further changes for 2022/23.

4.4.

The North Ronaldsay timetable is consistent with previous years and therefore there were no proposals to alter this; however a request was made from the Community Council to provide additional resilience during the winter months by providing an additional freight flight. As this would have cost implications, it was noted that this would need to be considered in more detail and liaise with Loganair as to whether it was feasible to factor this into the existing timetable.

4.5.

It was noted that a meeting with key stakeholders was held in December 2021 to discuss the Papa Westray timetable for winter 2022/23 given this winter was its first year of operating under Orkney Ferries Limited (formerly under contract). The timetable was altered by 10 minutes during the week which would still allow for onwards connection to the Rapness ferry if required but also ensure that pupils would be arriving at school on time. Passenger carryings will be monitored on this route outwith school times to see if the timetabled service should continue as operated or if it should operate on an on-demand basis when demand is low. It was noted that the current public bus service on Westray operates on an on-demand basis during winter months and as they operate school runs in the morning, they are currently unable to provide an onwards connection to the Rapness ferry. As meeting the additional ferry connections is outwith the current scope of the bus contract and would require an additional driver and bus, the costs are significant given the likely demand for a through service. It was therefore noted that the passenger figures will be monitored, and, in the meantime, a taxi service is available on the island.

4.6.

The Stronsay Transport Representative noted that Stronsay has benefitted from an improved Outer North Isles timetable since the COVID-19 timetable was implemented, thereby removing the overnighting in the isles. It was however noted that the timetable resulted in a later sailing on a Wednesday morning and had impacts for other islands such as Sanday and Eday as well as removing what little resilience there is to move the North Ronaldsay sailing in the event of adverse weather. It was noted that overall, the pre-COVID-19 winter timetable provided a more equitable service overall.

4.7.

Although the pre-COVID-19 timetable was presented to the Forum for consideration, it was agreed that, at this time, it is not known whether it is feasible to operate services next winter with overnighting. It was noted that to input a timetable into the Orkney Ferries booking system, which may then be subject to change, takes significant resources and is not ideal, despite following this method during 2020 and

2021. It was preferrable to make a decision regarding the winter timetable during the summer months, following discussions with the unions and staff. It was therefore agreed that the Outer North Isles timetable should not be considered by Committee at this time and that instead, the timetable will be presented to Committee, following consultation with communities during summer 2022, where officers will be more informed of COVID-19 related restrictions which may affect timetable operations for next winter.

4.8.

As outlined in the report presented to Committee to consider the summer 2022 timetable, the service may be subject to change if the COVID-19 pandemic continues to affect operations. The previously approved summer 2022 timetables will be subject to change whilst the COVID-19 pandemic continues to affect operations. It is therefore proposed to operate the winter+ timetable over the summer months, consistent with the last two years. Whilst this arrangement is not ideal, it reduces the need for crew to stay on board the vessel and is therefore taking necessary steps to ensure a continued service to the community during this time.

4.9.

As the timetables have remained consistent over the past few years, the Community Council Transport Representatives had no further comments or requests to alter the proposed timetables for winter 2022/23.

5. Proposed Timetables

5.1.

The inter-island ferry timetables for winter 2022/23 are scheduled to operate from 26 September 2022 to 6 May 2023.

5.2.

On 27 January 2022, the proposed timetables (excluding Outer North Isles), together with feedback from the Ferry Services Consultative Forum, were considered by the Board of Orkney Ferries Limited and recommended to the Council for implementation.

5.3.

There were no proposed changes to the timetables outlined at Appendix 1 to this report. Following further consultation with the communities during summer 2022, it is proposed that powers be delegated to the Interim Executive Director of Finance, Regulatory, Marine and Transportation Service, in consultation with the Ferry Services Manager, to determine the Winter Outer North Isles timetables.

6. Corporate Governance

This report relates to the Council complying with governance and procedural issues and therefore does not directly support and contribute to improved outcomes for

communities as outlined in the Council Plan and the Local Outcomes Improvement Plan.

7. Financial Implications

7.1.

The timetables proposed in this report, and attached as Appendix 1, represent a continuation of the existing level of service provision.

7.2.

In advance of a service budget being established as part of the Council's annual budget setting process for financial year 2022 to 2023, the level of ferry service provision for next financial year is subject to an adequate budget being made available for that purpose.

8. Legal Aspects

8.1.

Section 153 (2) of the Local Government (Scotland) Act 1973 empowers the Council to "acquire, provide, maintain, improve and operate any ferry situated wholly or partly within their area".

8.2.

Orkney Ferries Limited operates the ferry services on behalf of Orkney Islands Council under Service Level Agreements dated 30 May 2008.

8.3.

The Service Level Agreements state that the timetables for the winter period should be recommended by the Company to the Council's Development and Infrastructure Committee for approval.

8.4.

The Service Level Agreements state that Orkney Ferries Limited will operate the "Approved Services" and in return for funding from the Council. The definition of Approved Services" covers inter-isles ferry services as approved by the Council.

9. Contact Officers

Gareth Waterson, Interim Executive Director of Finance, Regulatory, Marine and Transportation Services, extension 2301, Email gareth.waterson@orkney.gov.uk

James Buck, Head of Marine Services and Transportation, extension 3600, Email: james.buck@orkney.gov.uk

Laura Cromarty, Transportation Manager, extension 3638, Email laura.cromarty@orkney.gov.uk

10. Appendix

Appendix 1: Orkney Ferries Winter 2022/23 Timetables (excluding ONI).



Rousay, Egilsay and Wyre Ro-Ro Service



Winter Timetable Effective from 26 September 2022 until 6 May 2023

		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Rousay	dep	0650	0650	0650	0650	0650	0650	
Egilsay	dep	0710	0710 A	0710 A	0710 A	0710 A	0710 B	
Wyre	dep	0730	0730 A	0730 A	0730 A	0730 A	0730 B	
Rousay	dep	0745	0745	0745	0745	0745	0745	
Tingwall	dep	0820	0820	0820	0820	0820	0840	
Rousay	dep	0850	0850	0850	0850	0850		0915
Wyre	dep	0900	0900	0900	0900	0900		
Rousay	dep	0910	0910	0910	0910	0910	0910	
Egilsay	dep	0930	0930	0930	0930	0930	0930 B	0935 B
Wyre	dep	0950	0950	0950	0950	0950	0950	0955 B
Rousay	dep	1005	1005	1005	1005	1005	1005	1010
Tingwall	dep	1040	1040	1040	1040	1040	1040	1045
Rousay	dep	1115	1115	1115	1115	1115	1115	
Tingwall	dep	1150	1150	1240	1150	1150	1150	
Rousay	arr	1215	1215	1305	1215	1215	1215	1115
Rousay	dep	1315 C	1315 A		1315 A	1315 A	1315 B	1120
Wyre	dep							1130 B
Egilsay	dep	1335 C	1335 A		1335 A	1335 A	1335 B	1150 B
Wyre	dep	1355 C	1355 A		1355 A	1355 A	1355 B	
Rousay	arr							1210
Rousay	dep	1410	1410	1410	1410	1410	1410	1410
Tingwall	dep	1445	1445	1445	1445	1445	1445	1445
Rousay	dep	1520	1520	1520	1520	1520	1520	1520 B
Wyre	dep	1530	1530	1530	1530	1530	1530	1530 B
Tingwall	dep	1605	1605	1605	1605	1605	1605	
Rousay	dep	1635	1635	1635	1635	1635	1705 B	
Egilsay	dep	1655	1655	1655	1655	1655		1550 B
Wyre	dep	1715	1715	1715	1715	1715	1715 B	
Rousay	dep	1730	1730	1730	1730	1730	1730	1610
Tingwall	dep	1800	1800	1800	1800	1800	1800	1645
Rousay	arr	1825	1825	1825	1825	1825	1825	1705
Rousay	dep	1830 A	1830 B					
Wyre	dep	1840 A	1840 B					
Egilsay	dep	1900 A	1900 B					
Rousay	arr	1915 A	1915 B					

On request **TO and FROM** Egilsay and Wyre (sailings marked A, B & C). Customers are requested to make advance bookings as follows -

- A Requested **morning** and **afternoon** sailings marked A **must** be booked by 1700 on the day before travel. Requested **evening** sailings marked A **must** be booked by 1400 on the day of travel.
- **B** Requested sailings marked B **must** be booked by 1700 on Friday. In the event of urgent bookings being required after this time please contact the Kirkwall Office on 01856 872044 before 1200 on Saturday.
- C Requested sailings marked C must be booked by 0900 on Monday.

Vehicle bookings for all sailings before 0950 departure Tuesday to Saturday must be booked before 1600hrs the day before. Saturday sailings from 0950, all Sunday sailings and Monday morning sailings before 0950 must be booked before 1200 on Saturday by calling the Kirkwall Office on 01856 872044.

All other vehicle bookings must be made at least one hour before departure except those marked A, B & C.

- 1. All enquiries be made through the Tingwall Office Telephone 01856 751360.
- 2. Vehicles **must** be available for boarding **15 Minutes** before departure and passengers **5 minutes** before departure times.
- 3. **No Show Charges -** All cancellations must be made by **1600hrs** (1200 on Saturday through Kirkwall Office, for travel on Sunday's and Monday's) on the day before the intended date of travel or charges may be incurred.
- 4. For Conditions of Carriage of Passengers and Cargo see notices exhibited in the vessels, company premises and website.

For information on these services contact Ferry Services, Tingwall, Evie. Telephone 01856 751360, E-Mail: info@orkneyferries.co.uk

ORKNEY ISLANDS COUNCIL Ferry Services

www.orkneyferries.co.uk



Shapinsay Ro-Ro Service

Winter Timetable Effective From 26 September 2022 until 6 May 2023

		Monday	Tuesday	Wednesday	Thursda	Friday	Saturday	Sunday
Shapinsay	dep	0730 A	0730 B	0730 B	0730 B	0730 B		
Kirkwall	dep	0815	0815	0815	0815	0815		
Shapinsay	dep	0900	0900	0900	0900	0900	0900	
Kirkwall	dep	0945	0945	0945	0945	0945	0945	
Shapinsay	dep	1030	1030	1030	1030	1030	1030	1030 A
Kirkwall	dep	1130	1130	1130	1130	1130	1130	1130 A
Shapinsay	dep	1330	1330	1330	1330	1330	1330	1330 A
Kirkwall	dep	1415	1415	1415	1415	1415	1415	1415 A
Shapinsay	dep	1515	1515	1515	1515	1515	1515 A	
Kirkwall	dep	1600	1600	1600	1600	1600	1600 A	
Shapinsay	dep	1645	1645	1645	1645	1645	1645 A	
Kirkwall	dep	1730	1730	1730	1730	1730	1730 A	

- A Vehicles must be booked or cancelled before 1400hrs on Saturday.
- B Vehicles must be booked or cancelled before 1600hrs the day before sailing.

 All other vehicle bookings must be made at least one hour before departure except for those marked A & B.

Notes:

- 1. All bookings must be made through the Kirkwall Office. Telephone 01856 872044.
- Vehicles must be available for boarding 15 minutes before departure and passengers 5 minutes before departure.
- 3. For Conditions of Carriage of Passengers and Cargo see notices exhibited in the vessels, company premises and website.
- 4. **No show charges** All cancellations must be made by **1600hrs** on the day before the intended date of travel, or by 1400 on Saturday for sailings marked A, or full charges may apply.

For information on this service contact Ferry Services, Shore Street, Kirkwall.

Telephone: 01856 872044, Fax: 01856 872921, E-Mail: info@orkneyferries.co.uk



South Isles Ro-Ro Service



Winter Timetable Effective from 26 September 2022 until 6 May 2023

		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Longhope	dep	0625	0625	0625	0625	0625	0800	0830
Lyness	dep		0650	0650	0650			
Flotta	dep	0650	0710	0710	0710	0650	0830	0855 B
Lyness	dep	0710				0710	0900	0915
Houton	arr	0745	0745	0745	0745	0745	0935	0950
Houton	dep	0800	0800	0800	0800	0800	0950	1000
Lyness	dep	0845				0845	1030	1045
Flotta	dep	0910	0845	0845	0845	0910	1055	1110 B
Lyness	dep		0910	0910	0910			
Houton	arr	0945	0945	0945	0945	0945		
Longhope	arr							1125
Longhope	dep							1500
Houton	dep	1015	1015	1015	1015	1015		
Lyness	arr	1050	1050	1050	1050	1050		
Lyness	dep	1100	1100		1100	1100		
Flotta	dep		1200		1200			
Houton	arr	1135				1135	1130	
Houton	dep	1145				1145		
Lyness	dep	1230	1230	1230	1230	1230		
Houton	arr	1305	1305	1305	1305	1305		
Houton	dep	1315	1315	1315	1315	1315	1415	
Lyness	dep	1400	1400	1400	1400			
Flotta	arr	1415	1415	1415	1415			
Flotta	dep	1425	1425	1425	1425	1400	1500	
Lyness	dep					1425		
Houton	arr	1500	1500	1500	1500	1500		
Houton	dep	1515	1515	1515	1515	1515		
Flotta	dep	1600	1600	1600	1600	1600		1530 B
Lyness	dep	1640	1640	1640	1640	1640	1530	1555
Houton	arr	1715	1715	1715	1715	1715	1605	1630
Houton	dep	1730	1730	1730	1730	1730	1615	1640
Lyness	dep	1810	1810	1810	1810	1810	1700	1715
Flotta	dep	1830 A	1720 A	1735 B				
Longhope	arr	1850	1850	1850	1850	1850	1740	1750

- A On Request. At the very latest (except in an emergency) bookings for these services must be made by 12 noon on the day of travel.
- **B** On Request. Bookings for this service must be made by 1600 on Friday.

Vehicle bookings on all sailings before the 0845 departure Tuesday to Friday and the 1030 on a Saturday must be booked before 1600hrs the day before. All other Saturday sailings, all Sunday sailings and Monday morning sailings before 0845 must be booked before 1200 on Saturday by calling our Kirkwall Office on 01856 872044.

ALL OTHER BOOKINGS MUST BE MADE AT LEAST 1 HOUR BEFORE DEPARTURE EXCEPT THOSE MARKED A & B.

NOTES

- 1. All bookings (including foot passengers) must be made through the Houton Office. **Telephone: 01856 811397**.
- 2. Vehicles must be available for boarding 15 minutes before departure, and passengers 5 minutes before departure.
- 3. No Show Charges All cancellations must be made by 1600 on the day before the intended date of travel (or by 1600 on a Friday for Saturday, Sunday and Monday travel) or charges may be applied.
- **4.** For Conditions of Carriage of Passengers and Cargo see notices exhibited in the vessels, company premises and website.

For information on these services contact Ferry Services, Houton, Orphir. Telephone: 01856 811397, Email: info@orkneyferries.co.uk

www.orkneyferries.co.uk



Graemsay and Hoy (Moaness) Effective From 26 September 2022 until 6 May 2023



Our service from Stromness to Hoy/Graemsay is a **PASSENGER ONLY** service. Vehicles can be carried by prior arrangement to Graemsay on the advertised cargo sailings.

		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Stromness	dep	0730	0730	0730	0730	0730	0815 E	
Hoy (Moaness)	dep	0755	0755	0755	0755	0755		
Graemsay	dep	0810	0810	0810	0810	0810	0845 E	
Stromness	dep	1000	1000	1000	1000	1000	0930	0930
Hoy (Moaness)	dep	1030	1030	1030	1030	1030	1000	1000
Graemsay	dep	1045	1045	1045	1045	1045	1015	1015
Stromness	dep	1200 A		1200 A	1200 A			
Graemsay	dep	1230 A		1230 A	1230 A			
Hoy (Moaness)	dep	1240 A		1240 A	1240 A			
Stromness	dep	1600	1600	1600	1600	1600		
Graemsay	dep	1615	1615	1615	1615	1615		
Hoy (Moaness)	dep	1630	1630	1630	1630	1630		
Stromness	dep	1800 B	1800	1800				
Graemsay	dep	1815	1815	1815	1815	1815	1815	1815
Hoy (Moaness)	dep	1830 C	1830	1830				
Stromness	dep					2130 D		
Graemsay	dep					2145 D		
Hoy (Moaness)	dep					2200 D		

- A Cargo Sailings to Graemsay, will have limitations on passenger numbers therefore booking is advisable. These sailings may be delayed due to cargo operations.
- B ON REQUEST to Hoy (Moaness) must be booked through the Kirkwall Office by 1600hrs on the day of sailing.
- C ON REQUEST from Hoy (Moaness) must be booked through the Kirkwall Office by 1600hrs on the day of sailing.
- D ON REQUEST must be booked through the Kirkwall Office by 1600hrs on the day of sailing.
- E On REQUEST must be booked through the Kirkwall Office by 1600hrs on Friday.

Notes:

- 1. All enquiries must be made through the Kirkwall Office. Telephone: 01856 872044.
- 2. Passengers are requested to be available for boarding **5 minutes** before departure.
- 3. Monday cargo to be booked by **1600hrs** on previous Friday otherwise all cargo must be booked before **1600hrs** the day before sailing. Cargo must be delivered to Stromness Pier no later than **1100hrs** on the day of sailing.
- 4. For Conditions of Carriage of Passengers and Cargo see notices exhibited in the vessels, company premises and website.
- 5. **No show charges -** All cancellations must be made by **1600hrs** Monday to Friday and **1400hrs** Saturday for the Sunday and Monday Sailings or full charges may apply.

For information on this service contact Ferry Services, Shore Street, Kirkwall. Telephone: 01856 872044, Fax: 01856 872921, E-Mail: info@orkneyferries.co.uk

North Ronaldsay Sailings - 2022 / 23

DRAFT

Proposed sailing times from Kirkwall to North Ronaldsay are noted below. All are weather permitting and subject to confirmation the day before sailing.

Return sailings will depart North Ronaldsay on completion of cargo operations.

Passengers from North Ronaldsay to Kirkwall should be ready to board as soon as the vessel arrives in North Ronaldsay.

As sailing times will vary from week to week, prospective passengers and shippers are advised to check with the Company to confirm timings of each sailing.

September 2022		
Friday	30 th	Dept Kirkwall
October 2022	41.	
Friday	07 th	Dept Kirkwall
Friday	14 th	Dept Kirkwall
Friday	21 st	Dept Kirkwall
Friday	28 th	Dept Kirkwall
November 2022		
Friday	04 th	Dept Kirkwall
Friday	11 th	Dept Kirkwall
Friday	18 th	Dept Kirkwall
Friday	25 th	Dept Kirkwall
December 2022		
December 2022 Friday	02 nd	Dept Kirkwall
Friday	02 1 09 th	Dept Kirkwall
Friday	16 th	Dept Kirkwall
•		
Friday	23 rd	Dept Kirkwall
Friday	30 th	Dept Kirkwall
January 2023		
Friday	06 th	Dept Kirkwall
Saturday	14 th	Dept Kirkwall
Saturday	21 st	Dept Kirkwall
Saturday	28 th	Dept Kirkwall
February 2023		
Saturday	04 th	Dept Kirkwall
Saturday	11 th	Dept Kirkwall
Saturday	18 th	Dept Kirkwall
Saturday	25 th	Dept Kirkwall
M		
March 2022	o 4 th	Dont Kirkwall
Saturday	04 th	Dept Kirkwall
Saturday	11 th	Dept Kirkwall
Friday	17 th	Dept Kirkwall
Friday	24 th	Dept Kirkwall
Friday	31 st	Dept Kirkwall
April 2023		
Friday	07 th	Dept Kirkwall
Friday	14 th	Dept Kirkwall
Friday	21 st	Dept Kirkwall
Friday	28 th	Dept Kirkwall
May 2022		
May 2023 Friday	05 th	Dept Kirkwall
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Westray - Papa Westray Passenger Service Winter Timetable effective from 27 September 2022 to 6 May 2023

		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Pierowall	dep	0730 C	0740	0740	0740	0740	0740 A	
Papa Westray	arr	0755	0805	0805	0805	0805	0805	
Papa Westray	dep	0800 C	0810	0810	0810	0810	0810 A	
Pierowall	arr	0825	0835	0835	0835	0835	0835	
Pierowall	dep	0830*	0915 A	0915	0915 A	0915 A	0915 A	
Papa Westray	arr	0855*	0940	0940	0940	0940	0940	
Papa Westray	dep	0900*	0945 A	0945	0945 A	0945 A	0945 A	
Pierowall	arr	0925*	1010	1010	1010	1010	1010	
Pierowall	dep	0930 A						
Papa Westray	arr	0955						
Papa Westray	dep	1000 A						
Pierowall	arr	1025						
Pierowall	dep			1230		1510*		1315
Papa Westray	arr			1255		1535*		1340
Papa Westray	dep			1300		1540*		1530
Pierowall	arr			1325		1605*		1555
Pierowall	dep	1600	1600	1600	1600	1610 B	1625 B	1700 C
Papa Westray	arr	1625	1625	1625	1625	1635	1650	1725
Papa Westray	dep	1630	1630	1630	1630	1640 B	1655 B	1730 C
Pierowall	arr	1655	1655	1655	1655	1705	1720	1755
Pierowall	dep	1815 B		1815 B	1815 B	1815 B	1815 C	1855 C
Papa Westray	arr	1840		1840	1840	1840	1840	1920
Papa Westray	dep	1845 B		1845 B	1845 B	1845 B	1845 C	1925 C
Pierowall	arr	1910		1910	1910	1910	1910	1950

- * Sailings will operate during school term only.
- A On request must be booked by 1600 on the day before travel by calling our Kirkwall Office on 01856 872044. In the event of an urgent booking being required after this time please contact 07841 452426.
- B On request must be booked by 1400 on the day of travel by calling our Kirkwall Office on 01856 872044.
- C On request must be booked by 1400 on Saturday by calling our Kirkwall Office on 01856 872044. In the event of an urgent booking being required after this time, please contact 07841 452426.

Notes

All of these sailings with the exception of those marked * are request sailings and are timed to connect with the arrivals and departures of the ro-ro vessels at Rapness - normal fares will therefore apply. Any sailings outwith these times will be treated as hires and charged accordingly.

- 1. All enquires to the Company's main office, Telephone 01856 872044.
- 2. Passengers must be available for boarding 10 minutes before departure times.
- **No Show Charges** All cancellations must be made at least **24 hours** before the intended time of travel or full charges may apply.
- 4. For Conditions of Carriage of Passengers and Cargo see notices exhibited in the vessels, company premises and website.