

Local Travel Concessions Smartcard

Ferry Services Concessionary Travel Scheme for Isles Residents (65+ or Disabled)



Any person aged 65+ or disabled, who lives permanently on one of the inner or outer isles is entitled to 24 single trips per year (1 April – 31 March).

To be eligible to apply for the Local Travel Concessions Smart Card you must be:

1. in possession of the National Entitlement Card (NEC); and
2. be aged 65 or over; or hold a valid Disabled* NEC; and
3. a **permanent**[^] resident on one of the isles: Eday, Egilsay, Flotta, Graemsay, Hoy, North Ronaldsay, Papa Westray, Rousay, Sanday, Shapinsay, Stronsay, Westray and Wyre.

[^]Holiday homes and holiday homes used on a commercial basis do **NOT** qualify for this concession.

*disabled person - see below for criteria. Supporting documentation/proof must be submitted.

Disabled Person Criteria (valid proof MUST be submitted with application)	Passenger	Companion (C+1)	Vehicle Enhanced/ Higher Rate
Disability Living Allowance (DLA) Higher or Middle Rate Care Component	✓	✓	
Social Security Scotland - Child Disability Payment – Higher or Middle Rate of the Care Component	✓	✓	
Social Security Scotland - Adult Disability Payment – Standard or Enhanced Rate of the Daily Living Component	✓	✓	
PIP Daily Living Component – Standard Rate	✓	✓	
PIP Daily Living Component – Enhanced Rate	✓	✓	
Registered Blind	✓	✓	
Living in Care / Residential Home and eligible for higher or middle rate care component of DLA or Attendance Allowance	✓	✓	
War Pension Constant Attendance Allowance	✓	✓	
In Receipt of Attendance Allowance (lower or middle rate)	✓	✓	
In Receipt of Attendance Allowance (Higher rate)	✓	✓	✓
PIP Mobility Component – Enhanced Rate Social Security Scotland - Adult Disability Payment - Enhanced Mobility Component	✓		✓
Disability Living Allowance (DLA) Higher Rate Mobility Component	✓		✓
PIP Mobility Component – Standard Rate	✓		
Award letter or letter of confirmation from Veterans Agency confirming War Pension Mobility Supplement	✓		
Blue Badge holder; profoundly or severely Deaf; Visual Impairment; told not to drive on medical grounds (Epilepsy); Mental Health condition, Learning Difficulty; Terminal Illness; Progressive Degenerative Condition; Loss of one or more Limbs	✓		

Ferry Services Concessionary Travel Scheme for Isles Residents (65+ or Disabled)

Concessionary Smart Cards Terms and Conditions

- Eligible residents of Eday, Egilsay, Flotta, Graemsay, Hoy, Rousay, Sanday, Shapinsay, Stronsay, Westray and Wyre are entitled to 24 free single passenger trips on Orkney Ferries between their home isle and the Orkney Mainland.
- Island residents in receipt of the Higher or Middle rate of the Care Component of Disability Living Allowance or Higher rate of Attendance Allowance are also entitled to the same number of free trips for a companion. The companion can vary from trip to trip providing they board and disembark with the eligible user.
- Island residents in receipt of the Higher rate of the Mobility Component are entitled to the same number of free vehicle trips.
- Trips that have not been used by 31 March will be cleared from the card and the next year's concessionary entitlement 'loaded' on 1 April for use until 31 March the following year.
- The Ferry Services Concessionary Card remains the property of Orkney Islands Council and should be returned on demand.
- The person named on the card is the **only** person allowed to use the Ferry Services Concessionary Travel Card. It is not transferable. Allowing someone else to use it is fraud and your entitlement to free concessionary trips on board Orkney Ferries may be withdrawn.
- Travel using the Ferry Services Concessionary Travel Card is subject to the normal regulations and conditions of carriage of Orkney Ferries. The card gives the same rights as enjoyed by any fare-paying passenger.
- Failure to produce the smart card to claim a free concessionary trip on board Orkney Ferries will result in the purser charging a full fare which will be non refundable.
- Lost or found cards should report to the Transportation Service, Orkney Islands Council, School Place, Kirkwall, Orkney, KW15 1NY or telephone 01856 873535.
- There may be an administration charge for replacement cards

If there are any other queries please contact Orkney Islands Council Transportation Service, telephone 01856 873535.

PLEASE RETAIN THIS PAGE FOR FUTURE REFERENCE

FAQs

1. What is a travel card?

The Orkney Ferries Travel Card is an electronic card used as a means of identification and to store data of your concessionary entitlement for use on board Orkney Ferries.

2. What will the travel card be used for?

The card will be used for concessionary travel purposes to all eligible residents residing in the islands of Orkney.

3. What are the benefits of the travel card?

The card cuts down on administration time and the cost of printing vouchers on an annual basis. The travel card will also prevent any misuse of the concessionary entitlement scheme.

4. How will the travel card be used?

The purser will simply ask you for your card. A trip will then be deducted from your card each time you travel.

5. Can I travel without my concessionary travel card?

No. It is essential that you carry your card with you in order to claim your free concessionary travel. Without your card, the purser will charge you the appropriate fare (which is non refundable).

6. How do I know how much concessionary entitlement I have left on my card?

Each time you travel, the purser will deduct a trip from your card. You will be provided with a receipt which will detail the number of concessionary trips still remaining on your card.

7. How is my concessionary entitlement updated each year?

The card is automatically loaded with your concessionary entitlement from 1 April to 31 March each year. The card is then automatically cleared of any remaining trips and re-loaded with your new entitlement from 1 April.

As your card will be used year on year, please do not discard it.

8. What if my travel card is lost or damaged?

Please contact the Transportation Service if you require a new card. Please be aware that there may be an administration charge for any replacement cards required.

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